

Business Process Engineering

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Business Enterprise, Process, and Technology Management: Models and Applications - Shankararaman, Venky 2012-03-31

"This book generates a comprehensive overview of the recent advances in concepts, technologies, and applications that enable advanced business process management in various enterprises"--Provided by publisher.

Collaborative Business Process Engineering and Global Organizations: Frameworks for Service Integration - Unhelkar, Bhuvan 2009-07-31

"This book is about achieving organizational synergy in an era of business which is rapidly moving towards electronic collaboration, providing clear definition of the next phase of this collaborative evolution of the Internet"--Provided by publisher.

Achieving Enterprise Agility Through Innovative Software Development - Amitoj Singh 2015-06-01

"This book brings together the necessary methodologies and resources for organizations to understand the challenges and discover the solutions that will enhance their businesses"--

Understanding Business - David Barnes 2001

Taking a systems perspective, this book enables the student to make sense of business behaviour by demonstrating how interrelated business processes determine the success of an organisation.

Business Process Reengineering - Graham Sturdy 2010-09-13

This is an important text for all students and practitioners of Business Process Reengineering. It provides a comprehensive resource for understanding and implementing BPR as relating to the needs of each individual business, and it places particular emphasis on the importance of the OHandS function within the commercial environment. This volume provides an in-depth coverage of all the key areas which are essential to the implementation of BPR. It provides unique practical guidance on implementing BPR strategies as formulated by the author and a range of academic practitioners and industry experts. Importantly, it demonstrates how these initiatives can be implemented in a real-world environment and in accordance with stated business objectives, so as to effect positive and productive change. The advantages of a newly-developed business tool known as the "Sturdy BPR Matrix" are carefully considered, as is guidance on the implementation of BPR in any situational context.

Business Process Analysis - Geoffrey Darnton 2012-08-01

Since its first edition 15 years ago, Business Process Analysis has become a standard reference work in the library of many business process practitioners. This new edition continues the presentation of a portfolio of analysis techniques essential for any serious business process analysis work - and goes much further. Since those early days, there has been a rapid expansion of approaches to business process work, and most of these are reflected in the book's subtitle: architecture, engineering, improvement, management, and maturity. All these (and others) are addressed in the book, discussing the strengths and limitations of each. Whichever way you approach business process work, this book is essential reading for all practitioners because of its breadth and depth of commentary. It is careful to document sources, and has a comprehensive list of relevant material. The book is also essential reading for all students of business processes at final year undergraduate, and master's levels, as it meets relevant level descriptors. The book contains several innovative ideas, including: information technology is not the only enabling technology for business process improvement: business processes have been improved since time immemorial by the utilization of technology, not only information technology - and this will continue given modern technology convergence; the origin of virtually all approaches to systems analysis (including object-oriented analysis, and relational theory), is identified and documented; diagrammatic approaches to analyzing business processes are incapable of yielding models that can be checked for

completeness and consistency, particularly as the number of processes increases; increasingly, the issue is not only business processes within an organization - the issue is business processes that cross organizational boundaries and may involve many enterprises; the book calls for a business process epistemology to complement business process ontology. Whatever your view about approaches to business processes, you will find this book stimulating, challenging, comprehensive, and thought provoking.

Information Systems Reengineering for Modern Business Systems: ERP, Supply Chain and E-Commerce Management Solutions - Valverde, Raul 2012-02-29

Businesses must constantly adapt to a dynamically changing environment that requires choosing an adaptive and dynamic information architecture that has the flexibility to support both changes in the business environment and changes in technology. In general, information systems reengineering has the objective of extracting the contents, data structures, and flow of data and process contained within existing legacy systems in order to reconstitute them into a new form for subsequent implementation. Information Systems Reengineering for Modern Business Systems: ERP, Supply Chain and E-Commerce Management Solutions covers different techniques that could be used in industry in order to reengineer business processes and legacy systems into more flexible systems capable of supporting modern trends such as Enterprise Resource Planning (ERP), supply chain management systems and e-commerce. This reference book also covers other issues related to the reengineering of legacy systems, which include risk management and obsolescence management of requirements.

A Practical Guide to Business Process Re-engineering - Mike Robson 1996

Most managers will by now have some understanding of Business Process Re-Engineering and the immense benefits it is capable of bringing. Here at last is a detailed guide to realizing those benefits. The authors begin with a warning to think carefully about whether the BPR approach is suitable for your particular organization. They go on to show how it can be planned and implemented in a systematic way. With the aid of examples and illustrations they take the reader through the various stages involved, introducing both the principles and the techniques that apply. Finally they explain how to ensure sustained improvement by managing the changes achieved.

Reengineering Health Care - Terry McNulty 2002-03-21

Organizations are being urged to experiment with new structures and processes. A 'process perspective' on organizing is emerging as a major challenge to 'functional' principles of organizing established during the last century. Business process reengineering is one exemplar of process thinking that has received great attention amongst organizational theorists and practitioners. This in-depth account of business process reengineering within a major NHS hospital is an important contribution to the very limited stock of empirical knowledge about new organizational forms, especially in the public sector. The book combines empirical data gathered through an intensive, comparative case study method with strategic choice and neo-institutional theories to analyse the changing context of public organizations, importation of models of organizing from private to public organizations, and dynamics of public sector transformation. The outcomes of the change programme add to our more general organizational knowledge about (a) the impact of corporate change programmes, particularly in professionalized and public sector settings, (b) impediments and enablers of lateral organizing structures and processes, and (c) contradictions within the New Public Management between functional and process principles for organizing.

The Practical Guide to Business Process Reengineering Using IDEFO - Clarence Feldmann 2013-07-15

This is the digital version of the printed book (Copyright © 1998). This

book answers the call for a concise, comprehensive introduction to IDEF0 and its application in business process reengineering (BPR) efforts. Here is all the essential information about the IDEF0 method, the function analysis portion of the Integration Definition (IDEF) Methods—its definition, basic rules of usage (including the standard language syntax and semantics as contained in the Federal Standard), and lessons learned from many years of application in the real world. The book features examples based on actual models of commercial clients and government agencies. By studying IDEF0 models, readers learn how the method might be applied to the various aspects of enterprise analysis or systems analysis and what goals and benefits are reasonable to expect from its application. IDEF0 is at the heart of the DoD's version of BPR. In the private sector, industrial organizations that may have initially discovered IDEF through one or more government contracts have adopted it as a method for use with their own corporate BPR efforts. Use this book to apply the techniques of this increasingly popular member of the IDEF family of methods! Three Major Elements of the Method: 1. The concepts are at the foundation of IDEF0, and they preserve the logical sense and intention of the model. These concepts answer why one approach is used over another in the application of IDEF0, and they provide the experienced analyst with the rationale for when it may be necessary to bend the rules. 2. The language of IDEF0 is the analyst's means of describing the activities of an enterprise to other analysts, readers, enterprise management and staff, and others. The language is written in graphical box-and-arrow notation on diagram forms that are structured to form IDEF0 models. 3. The pragmatics of IDEF0 provide the engineering procedures and the do's and don'ts for the use of IDEF0. In many cases, the pragmatics are so closely tied to the concepts and language that they are inseparable, and analysts who have attempted to use IDEF0 without employing the pragmatics have typically been unsuccessful. The most common misuses of IDEF0 are illustrated to show the kinds of problems that can occur if the pragmatics are not followed.

Enterprise Ontology - Jan Dietz 2006-05-16

If one thing catches the eye in almost all literature about (re)designing or (re)engineering of enterprises, it is the lack of a well-founded theory about their construction and operation. Often even the most basic notions like "action" or "process" are not precisely defined. Next, in order to master the diversity and the complexity of contemporary enterprises, theories are needed that separate the stable essence of an enterprise from the variable way in which it is realized and implemented. Such a theory and a matching methodology, which has passed the test of practical experience, constitute the contents of this book. The enterprise ontology, as developed by Dietz, is the starting point for profoundly understanding the organization of an enterprise and subsequently for analyzing, (re)designing, and (re)engineering it. The approach covers numerous issues in an integrated way: business processes, in- and outsourcing, information systems, management control, staffing etc. Researchers and students in enterprise engineering or related fields will discover in this book a revolutionary new way of thinking about business and organization. In addition, it provides managers, business analysts, and enterprise information system designers for the first time with a solid and integrated insight into their daily work.

Business Process Reengineering Assessment Guide - Jack L. Brock, Jr. 1997-09-01

Discusses nine assessment issues that are grouped into three major areas: assessing the decision to pursue Business Process Reengineering (BPR), focuses on strategic & general management issues that need to be resolved before an organization embarks on a BPR project. Assessing the new process' development picks up at the point where the organization has decided to begin a BPR project. It focuses on the management of the BPR team, the team's process redesign activities, & the business case it develops. Assessing project implementation & results deals with the problems involved in piloting & deploying a new BPR. Glossary & bibliography.

Business Process Reengineering - Henry J. Johansson 1994-12-05

Explains how to go beyond the old way of thinking- beyond functional silos, cost cutting, even the simple notion of "teamwork"--To create a new core business process oriented company.

Business Process Engineering - August-Wilhelm Scheer 2012-12-06

The first English-language edition of this book was published in 1989 under the title "Enterprise-Wide Data Modelling." It introduced a new enterprise data model that has since gone on to enjoy widespread use as a reference model. Since that time, the author has continued to develop the representation of application problems, both on a theoretical basis using modeling languages and on a practical basis using real-world

studies. This has led to so many new aspects that this second English-language edition (the original German version is now in its fifth edition) constitutes a completely new book. The new title expresses the stricter emphasis on business processes in contrast to the previous edition, which was geared more toward a functional structure. This approach reflects the trend toward process oriented structural and procedural organization in enterprises that is currently being supported by new means of information processing. Perhaps the most obvious way in which the second English-language edition differs from the first is in the increased number of pages. This is a direct result of the higher degree of detail and the more thorough problem description presented in the new edition. The degree of detail has increased in the case of those problems that are particularly important in terms of selecting and designing information systems in an industrial enterprise, e.g., the product description and CAM factory organization. This approach provides greater reality and thus facilitates a better understanding of the complex organism that is an industrial enterprise.

Enterprise Process Management Systems - Vivek Kale 2018-10-10

Enterprise Process Management Systems: Engineering Process-Centric Enterprise Systems using BPMN 2.0 proposes a process-centric paradigm to replace the traditional data-centric paradigm for Enterprise Systems (ES)--ES should be reengineered from the present data-centric enterprise architecture to process-centric process architecture to be called as Enterprise Process Management Systems (EPMS). The real significance of business processes can be understood in the context of current heightened priority on digital transformation or digitalization of enterprises. Conceiving the roadmap to realize a digitalized enterprise via the business model innovation becomes amenable only from the process-centric view of the enterprise. This pragmatic book: Introduces Enterprise Process Management Systems (EPMS) solutions that enable an agile enterprise. Describes distributed systems and Service Oriented Architecture (SOA) that paved the road to EPMS. Leverages SOA to explain the cloud-based realization of business processes in terms of Web Services. Describes how BPMN 2.0 addresses the requirements for agility by ensuring a seamless methodological path from process requirements modeling to execution and back (to enable process improvements). Presents the spreadsheet-driven Spreadsheets Application Development (SAD) methodology for the design and development of process-centric application systems. Describes process improvement programs ranging right from disruptive programs like BPR to continuous improvement programs like lean, six sigma and TOC. *Enterprise Process Management Systems: Engineering Process-Centric Enterprise Systems using BPMN 2.0* describes how BPMN 2.0 can not only capture business requirements but it can also provide the backbone of the actual solution implementation. Thus, the same diagram prepared by the business analyst to describe the business's desired To-Be process can also be used to automate the execution of that process on a modern process engine.

Business Processes - Martyn A. Ould 1995-07-05

With the massive increase in interest in BPR, TQM and ISO 9000 has come a tide of texts and evangelical razzamatazz on the philosophy and the hearts and minds issues. But those tasked with making change happen at the coal face must feel short of practical tools to work with when it comes to modelling and analysing the business processes that are to be re-engineered, improved or defined. This book provides an answer. Why worry about processes? People know that organisations have functions and responsibilities but not everyone will see these as part of the process. Each person does their bit, but how do all the pieces fit together? Starting people to think about processes and simply modelling the processes can provide individuals and groups with a perspective which transcends parochial views and results in a more collaborative spirit; "now I know what you want I can ensure you get it reliably". A model that makes the process visible to all concerned brings great value in itself. Business Processes is intended to help people "get out of the functional silos". What is STRIM? STRIM-A Systematic Technique for Role & Interaction Modelling-and its central notation-The Role Activity Diagram- provides a practical method for really getting to grips with what the organisation does and how it does it, in a way which is revealing, communicative, and accessible by everyone around the organisation. The book covers the full method: from organising a modelling project, through the notation, its use at micro and macro levels, patterns of organisational behaviour, through process analysis and on into process support system development.

The Complete Business Process Handbook - Mark von Rosing 2014-12-06

The Complete Business Process Handbook is the most comprehensive body of knowledge on business processes with revealing new research. Written as a practical guide for Executives, Practitioners, Managers and Students by the authorities that have shaped the way we think and work with process today. It stands out as a masterpiece, being part of the BPM bachelor and master degree curriculum at universities around the world, with revealing academic research and insight from the leaders in the market. This book provides everything you need to know about the processes and frameworks, methods, and approaches to implement BPM. Through real-world examples, best practices, LEADing practices and advice from experts, readers will understand how BPM works and how to best use it to their advantage. Cases from industry leaders and innovators show how early adopters of LEADing Practices improved their businesses by using BPM technology and methodology. As the first of three volumes, this book represents the most comprehensive body of knowledge published on business process. Following closely behind, the second volume uniquely bridges theory with how BPM is applied today with the most extensive information on extended BPM. The third volume will explore award winning real-life examples of leading business process practices and how it can be replaced to your advantage. Learn what Business Process is and how to get started Comprehensive historical process evolution In-depth look at the Process Anatomy, Semantics and Ontology Find out how to link Strategy to Operation with value driven BPM Uncover how to establish a way of Thinking, Working, Modelling and Implementation Explore comprehensive Frameworks, Methods and Approaches How to build BPM competencies and establish a Center of Excellence Discover how to apply Social BPM, Sustainable and Evidence based BPM Learn how Value & Performance Measurement and Management Learn how to roll-out and deploy process Explore how to enable Process Owners, Roles and Knowledge Workers Discover how to Process and Application Modelling Uncover Process Lifecycle, Maturity, Alignment and Continuous Improvement Practical continuous improvement with the way of Governance Future BPM trends that will affect business Explore the BPM Body of Knowledge

Modeling Methods for Business Information Systems Analysis and Design - Erben, Selin 2018-12-28

The field of information systems analysis and design includes numerous evolving modelling methods and notations. Even with some attempts to standardize, new modelling methods are constantly being introduced that significantly impact the way information systems are analyzed and designed in practice. Modeling Methods for Business Information Systems Analysis and Design is a collection of innovative research on the methods and applications of knowledge systems and their applications within organizational settings. While highlighting topics including finance, operational planning, and enterprise models, this book is ideally designed for academicians, professionals, and organizational researchers seeking current research on organizational design.

Best Practices in Reengineering - David K. Carr 1995

Shows CEOs, managers, and business process reengineering (BPR) team members how to benefit from BPR implementation, relying on an in-depth international study of 47 companies, such as Aetna, Chevron, and AlliedSignal, that have reduced costs, compressed cycle time, and improved customer service through BPR techniques. Outlines the fundamental differences between BPR and TQM and demonstrates how to link business strategy with BPR objectives. Annotation copyright by Book News, Inc., Portland, OR

Business Process Management Workshops - Ernest Teniente 2018-01-16

This book constitutes revised papers from the eleven International Workshops held at the 15th International Conference on Business Process Management, BPM 2017, in Barcelona, Spain, in September 2017: BPAI 2017 - 1st International Workshop on Business Process Innovation with Artificial Intelligence; BPI 2017 - 13th International Workshop on Business Process Intelligence; BP-Meet-IoT 2017 - 1st International Workshop on Ubiquitous Business Processes Meeting Internet-of-Things; BPMS2 2017 - 10th Workshop on Social and Human Aspects of Business Process Management; - CBPM 2017 - 1st International Workshop on Cognitive Business Process Management; CCABPM 2017 - 1st International Workshop on Cross-cutting Aspects of Business Process Modeling; DeHMiMoP 2017 - 5th International Workshop on Declarative/Decision/Hybrid Mining & Modeling for Business Processes; QD-PA 2017 - 1st International Workshop on Quality Data for Process Analytics; REBPM 2017 - 3rd International Workshop on Interrelations between Requirements Engineering and Business Process Management; SPBP 2017 - 1st Workshop on Security and Privacy-enhanced Business Process Management; TAProViz-PQ-IWPE

2017 -Joint International BPM 2017 Workshops on Theory and Application of Visualizations and Human-centric Aspects in Processes (TAProViz'17), Process Querying (PQ'17) and Process Engineering (IWPE17). The 44 full and 11 short papers presented in this volume were carefully reviewed and selected from 99 submissions.

Business Process Reengineering - Heru Susanto 2019-03-08

This volume shows how ICT (information and communications technology) can play the role of a driver of business process reengineering (BPR). ICT can aid in enabling improvement in BPR activity cycles as it provides many components that enhance performance that can lead to competitive advantages. IT can interface with BPR to improve business processes in terms of communication, inventory management, data management, management information systems, customer relationship management, computer-aided design, computer-aided manufacturing (CAM), and computer-aided engineering. This volume explores these issues in depth.

Process Mapping - V. Daniel Hunt 1996-02-01

A business organization, like a human body, is only as effective as its various processes. Pretty obvious, right? Yet, as V. Daniel Hunt demonstrates in this groundbreaking book, the failure to appreciate this obvious fact is the reason most reengineering schemes fail. Managers whose job it is to improve company performance, like physicians who work to improve patient health, must develop a clear picture of how each process fits into the overall organizational structure; how it ought to function; and how well it is performing at any given moment; before they can form a diagnosis or devise a treatment strategy. Fortunately, a powerful new analytical tool that has emerged in recent years helps you to do all of that and much more. Developed at General Electric, process mapping has been implemented in companies around the globe, and the results have been simply astonishing. Now find out how to make this breakthrough reengineering technology work for your organization in Process Mapping. The first and only hands-on guide of its kind, Process Mapping arms you with a full complement of state-of-the-art tools and techniques for assessing existing business processes and developing a detailed road map for ongoing change and improvement. Internationally known management consultant and bestselling author V. Daniel Hunt guides you step-by-step through the entire process. He helps you assess the need for process reengineering in your organization and determine whether or not a process map is what you need. He shows you how to create a process mapping team and helps you select the best-buy process mapping tools for the job. He explains how to gather vital information about your business processes via focused interviews and other interview techniques, and how to use this data in implementing process mapping. He also offers expert advice on how to apply your process map to significantly improve business functions and bottom-line performance. Hunt draws upon the experiences of companies around the world whose process mapping success stories will be a source of inspiration and instruction. You'll find out just how process mapping was put to use--and the results it achieved--at General Electric, IBM, NASA, Tandy Electronics, Shawmut National Bank, Fluor Daniel, Exxon, and other leading product and service firms. Find out all about today's most important new management tool and how to put it to work for continuous improvement in your organization in Process Mapping. The first and only hands-on guide to a powerful new process mapping tool The most important new process improvement tool to come along in more than a decade, process mapping enables managers to easily identify and assess the various business processes that make up their organizations and to develop a road map for continued performance improvement. Now find out how to make this breakthrough management tool work in your organization by applying Process Mapping. V. Daniel Hunt, the bestselling author of Reengineering, Quality in America, and The Survival Factor, guides you step-by-step through the entire process. He gives you all the proven process mapping tools and techniques you need to: * Assess the need for process improvement in your company * Decide if process mapping is right for you * Create a process mapping team * Select the best process mapping software tools for the job * Collect vital information about business processes * Use the data to build your own process map * Use your process map to significantly improve bottom-line business performance Hunt also provides detailed case studies of product and service companies around the globe that have discovered the value of process mapping. You'll find out how General Electric, IBM, NASA, Tandy Electronics, Shawmut National Bank, Fluor Daniel, Exxon, and other leading companies achieved stunning results when they made process mapping part of their business improvement efforts.

Techniques for Business Process Redesign - Lynn C. Kubeck 1995-05-29

The businesses that survive and prosper in the 1990s and beyond will be those that can change and adapt both quickly and efficiently. Techniques for Business Process Redesign is the first book written for business and information systems managers that identifies the many varieties of reengineering concepts, explains their similarities and differences, and shows how to successfully undertake a redesign project. You'll get a clear picture of the options available to you: software reengineering, business engineering, information engineering, systems analysis, and work flow analysis. With the in-depth information and practical advice offered in this book, you'll be able to select, design, and implement a customized reengineering project that's right for your business.

Discusses technologies that can help in the redesign process, such as imaging, multi-media, and the Internet Details what you need to know to get started—including modeling techniques, data flow diagrams, and entity relationship diagrams Addresses the issues and concerns that will be raised by staff and management Outlines possible pitfalls and gives suggestions on how to avoid or overcome them Covers what to do after a reengineering project—how to monitor, evaluate, and continually improve your business process redesign effort

Value-Focused Business Process Engineering : a Systems Approach - Dina Neiger 2008-12-16

One of the keys to successful business process engineering is tight alignment of processes with organisational goals and values. Historically, however, it has always been difficult to relate different levels of organizational processes to the strategic and operational objectives of a complex organization with many interrelated and interdependent processes and goals. This lack of integration is especially well recognized within the Human Resource Management (HRM) discipline, where there is a clearly defined need for greater alignment of HRM processes with the overall organizational objectives. Value-Focused Business Process Engineering is a monograph that combines and extends the best on offer in Information Systems and Operations Research/Decision Sciences modelling paradigms to facilitate gains in both business efficiency and business effectiveness.

Business Process Change - Varun Grover 1995-01-01

Examines a broad range of research and case studies that throws light on potential, social and human factors which determine the success of information technology.

Systems Engineering for Business Process Change: New Directions - Peter Henderson 2012-10-24

Systems Engineering for Business Process Change: New Directions is a collection of papers resulting from an EPSRC managed research programme set up to investigate the relationships between Legacy IT Systems and Business Processes. The papers contained in this volume report the results from the projects funded by the programme, which ran between 1997 and 2001. An earlier volume, published in 2000, reported interim results. Bringing together researchers from diverse backgrounds in Computer Science, Information Systems, Engineering and Business Schools, this book explores the problems experienced by IT-dependent businesses that have to implement changing business processes in the context of their investment in legacy systems. The book presents some of the solutions investigated through the collaborations set up within the research programme. Whether you are a researcher interested in the ideas that were generated by the research programme, or a user trying to understand the nature of the problems and their solutions, you cannot fail to be inspired by the writings contained in this volume.

Beyond Business Process Reengineering - Patrick McHugh 1997-07-07

Internationally renowned experts, with worldwide consulting expertise, chart a dynamic new trend that promises to go beyond current thinking on BPR and virtual companies. Discusses the competitive advantages of holonic systems, demonstrating what enterprises must do to become viable holonic players. Includes a significant amount of international examples.

Systems Engineering for Business Process Change - Peter Henderson 2012-11-09

A very large proportion of commercial and industrial concerns in the UK find their business competitiveness dependent on huge quantities of already installed, legacy IT. Often the nature of their business is such that, to remain competitive, they have to be able to change their business processes. Sometimes the required change is radical and revolutionary, but more often the required change is incremental. For such incremental change, a major systems engineering problem arises. The cost and delay involved in changing the installed IT to meet the changed business requirements is much too high. In order to address this issue the UK

Engineering and Physical Science Research Council (EPSRC) set up, in 1996, a managed research programme entitled Systems Engineering for Business Process Change (SEBPC). I was appointed as co-ordinator of the programme. The overall aim of this new managed research programme was to release the full potential of IT as an enabler of business process change, and to overcome the disabling effects which the build-up of legacy systems has on such change. As such, this aim addressed a stated objective of the Information Technology and Computer Science (IT&CS) part of EPSRC to encourage research at a system level.

Improving Business Process Performance - Joseph Raynus 2016-04-19

The managerial practices that successfully drove industry for decades have become insufficient to support the rapidly changing business landscape. Companies around the world are being challenged to improve performance, reshape operations, and adapt swiftly to new opportunities. With an abundance of improvement methodologies and frame

Reengineering the Corporation - Michael Hammer 2009-10-13

The most successful business book of the last decade, Reengineering the Corporation is the pioneering work on the most important topic in business today: achieving dramatic performance improvements. This book leads readers through the radical redesign of a company's processes, organization, and culture to achieve a quantum leap in performance. Michael Hammer and James Champy have updated and revised their milestone work for the New Economy they helped to create -- promising to help corporations save hundreds of millions of dollars more, raise their customer satisfaction still higher, and grow ever more nimble in the years to come.

Improving Business Processes - Harvard Business Review 2010-08-01

In challenging times, companies must serve their customers faster and more efficiently. This makes improving your business processes more critical than ever. In this book, you'll learn key steps for carrying out a business process improvement initiative, including how to: -Plan a business process improvement initiative -Analyze and redesign a current process that needs improvement -Obtain the resources needed to change a process -Develop a systematic approach for creating and implementing change

BUSINESS PROCESS REENGINEERING - R. RADHAKRISHNAN 2008-06-16

This textbook explores the fundamental principles of Business Process Reengineering (BPR). The express aim of the book is to address the needs of MBA students opting for courses in 'Information Technology Management or 'Operations Management', MCA students who opt for Business Processes as an elective, and students of BE/B.Tech Mechanical Engineering and Production Engineering for courses in Process Engineering/Automation/Management System Design. The book provides them with the concepts, methodologies, models and tools needed to understand and implement BPR. In a nutshell, the book offers a step-by-step presentation of the practical framework and management techniques needed to achieve engineering solutions for implementation of BPR in an organization. The initial chapters introduce the reader to the need for BPR and its utility in relation to IT and manufacturing. The middle chapters cover the methodology, success factors, barriers, and the technologies that are relevant for BPR implementation. The latter chapters present solutions like lean and virtual manufacturing, enterprise resource planning, and functional information systems. An exclusive chapter is devoted to concepts and tasks of software reengineering. Aided by extensive illustrations, end-of-chapter review questions, as well as a chapter consisting entirely of case studies, this book will help students develop a rich, multifaceted perspective, to enable them to handle complex management and engineering problems. The book will be useful to students in practically all branches of engineering, not just mechanical/production/industrial engineering.

Occupational Outlook Handbook - United States. Bureau of Labor Statistics 1976

Business Process Management - Wil van der Aalst 2003-06-04

The refereed proceedings of the International Conference on Business Process Management, BPM 2003, held in Eindhoven, The Netherlands, in June 2003. The 25 revised full papers presented together with an introductory survey article were carefully reviewed and selected from 77 submissions. Among the issues addressed are Web services, workflow modeling, business process modeling, collaborative computing, computer-supported collaborative work, workflow patterns, business process engineering, business process patterns, workflow systems, Petri

nets, process services, business process reengineering, and business process management tools.

Information Systems - Paul Beynon-Davies 2002

This text combines strong theoretical and foundational concepts with a practical real world approach. Grounded in a strong European perspective, it provides balanced and integrative coverage of the full range of interdisciplinary issues within IS, including development, management, environment and technology. It is suitable for both undergraduate and postgraduate students of information systems with a basic knowledge of information technology.

Re-engineering the Enterprise - J. Browne 1995-10-31

Business process re-engineering tools offer techniques to model the enterprise and identify opportunities to make change. This book examines the approaches, tools and techniques which support redesign of the enterprise to achieve world class performance.

Business Process Management - Martyn A. Ould 2005

Businesses need to adapt constantly, but are often held back by static IT systems. The 'Riva approach to Business Process Management' is a way of analysing the mass of concurrent, collaborative activity that goes on in an organisation, providing a solid basis for developing flexible IT systems that support a business.

Business Process Engineering - D. Jack Elzinga 2012-12-06

Due to growing concern about the competitiveness of industry in the international marketplace and the efficiency of government enterprises, widespread initiatives are currently underway to enhance the competitive posture of firms and to streamline government operations. Nearly all enterprises are engaged in assessing ways in which their productivity,

product quality and operations can be improved. These efforts can be described as Business Process Engineering (BPE). BPE had its roots in industry under differing titles: Process Improvement, Process Simplification, Process Innovation, Reengineering, etc. It has matured to be an important ingredient of successful enterprises in the private and public sectors. After extensive exploitation by industrial and governmental practitioners and consultants, it is attracting increasing attention from academics in the fields of engineering and business. However, even with all of this attention in the popular literature, serious scholarly literature on BPE is in short supply. This is somewhat surprising, especially since so many large international organizations have attempted BPE projects with varied success.

Business Process Reengineering - Sanjay Mohapatra 2012-12-16

Business process reengineering (BPR) focuses on redesigning the strategic and value-added processes which transcend the organizational boundaries. It is a cross-functional approach that requires support from almost all the departments of the organization. *Business Process Reengineering: Automation Decision Points in Process Reengineering* offers a new framework based process reengineering and links it to organization life cycle, process life cycle, and process management. This volume describes the fundamental concepts behind business process reengineering and examines them through case studies, and should appeal to researchers and academics interested in business process reengineering, operations strategy, and organizational restructuring and design.

Business Process Reengineering - 1993