

Hotel Management Requirement Specification Document

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Key Concepts in Hospitality Management - Roy C Wood 2013-02-01

"Accessibly written and thoughtfully edited, making it essential reading for those studying hospitality and embarking on a career in the industry." - Peter Lugosi, Oxford School of Hospitality Management "This text is a fascinating read... Roy Wood has spent 25 years teaching, researching and writing on the hospitality industry - much of that learning is here in this book." - Erwin Losekoot, Auckland University of Technology "All different aspects of the hospitality industry are elaborated on... All in all a wonderful course book for for our students!" - Claudia Rothwangl, ITM College This book covers the major concepts students are likely to encounter throughout their study within the hospitality management, giving a comprehensive and up-to-date overview as well as providing engaging everyday examples from around the world. A leading figure in the field, Roy Wood has successfully gathered international contributors with direct experience of hospitality management and the hospitality industry as a whole, ensuring the academic, geographical and practical integrity of the book. Key Concepts in Hospitality Management is written for undergraduate students and those studying short postgraduate or executive education courses in hospitality management, events management, tourism management and leisure management.

Hotel Management and Operations - Michael J. O'Fallon 2010-01-12
Hotel Management and Operations, Fifth Edition

provides a practical, up-to-date, and comprehensive approach to how professionals across the industry manage different departments within their operation. From the front office to finance, from marketing to housekeeping, this resource offers advanced theory played out in practical problems. Multidimensional case studies are a notable feature, with complex management problems portrayed from multiple viewpoints; "As I See It" and "Day in the Life" commentaries from new managers provide further real-world perspective. Covering the latest issues affecting the industry, this text gives students and professionals an up-to-date, dynamic learning resource.

Consumerist Encounters - Sreedeeep Bhattacharya 2020-08-14

Economic liberalization and globalization in India in the early 1990s resulted in a whirlwind of consumerist activities. New material and visual temptations swamped the markets. Expanding field of commodification infiltrated consumer minds through media imageries. New objects of desire aroused inhibited cravings. This engendered an accelerated and intensified relationship with things and images that permeate our everyday lives. Consumerist Encounters elucidates how our all-consuming relationship with objects and their representations have transformed rapidly over the last few decades in contemporary urban India. It argues that ephemerality, frivolousness, and multiplicity of choice regulate our flirtatious encounters with commodities and their images

as we restlessly use, exhaust, dispose, and move on. Such a trend is illustrated by examining a plethora of commodity-centric phenomena such as exclusion through apparel, eroticization of body images, population of the T-shirt surface with graphics and text, rise of business process outsourcing, instantaneous seeing and sharing of images, and rejection of material goods in junkyards and ruins. These explorations collectively shed light on the constant negotiation of our identities, statuses, and mobilities in the image-saturated commodity landscape.

Human Resource Management in the Hospitality Industry - M. J. Boella 2000

Endorsed by the Hotel and Catering International Management Association (HCIMA). Contains detailed information of new human resources initiatives such as the IIP scheme and the British Hospitality Association's Excellence Through People Scheme. Ideal reading for students, time managers and personnel managers throughout the industry with effective coverage of recruitment, staff selection, job descriptions, training and remuneration.

Hotels and Resorts - David Harper 2016-10-26
Hotels and Resorts: An investor's guide presents a comprehensive analysis of how hotels, golf courses, spas serviced apartments, gyms and health clubs and resorts are developed, operate and are valued. Drawing on over 18 years' experience in the leisure property industry, David Harper provides invaluable advice on how to buy, develop and sell such properties. Working through the required due diligence process for purchases, including how to identify a "good buy", through the "route map" for a successful development and ending with how to ensure you maximise your returns when selling the asset, this book covers the whole life-cycle of leisure property ownership. Examples of valuations, development issues and sales processes are taken from the USA, UK, France, Nigeria, Kenya, Australia, Hong Kong, Singapore and Brazil provide in depth analysis on the similarities and differences in approach to hotels and resorts in various parts of the world. This book provides invaluable guidance to international investors, developers, asset managers and students in related subject areas.

The Routledge Handbook of Hotel Chain Management - Maya Ivanova 2016-05-05

Understanding the global hotel business is not possible without paying specific attention to hotel chain management and dynamics. Chains are big business, approximately 80 percent of hotels currently being constructed around the world are chain affiliated and, in 2014, the five largest brands held over a one million rooms. The high economic importance of the hotel chains and their global presence justifies the academic research in the field however, despite this, there is no uniform coverage in the current body of literature. This Handbook aids in filling the gap by exploring and critically evaluates the debates, issues and controversies of all aspects of hotel chains from their nature, fundamentals of existence and operation, expansion, strategic and operational aspects of their activities and geographical presence. It brings together leading specialists from range of disciplinary backgrounds and regions to provide state-of-the-art theoretical reflection and empirical research on current issues and future debates. Each of the five inter-related section explores and evaluates issues that are of extreme importance to hotel chain management, focusing on theoretical issues, the expansion of hotel chains, strategic and operational issues, the view point of the individual affiliated hotel and finally the current and future debates in the theory and practice of hotel chain management arising from globalisation, demographic trends, sustainability, and new technology development. It provides an invaluable resource for all those with an interest in hotel management, hospitality, tourism and business encouraging dialogue across disciplinary boundaries and areas of study. This is essential reading for students, researchers and academics of Hospitality as well as those of Tourism, Marketing, Business and Events Management.

Software Engineering - Dr. (Prof.) Rajendra Prasad 2016-01-01
The importance of Software Engineering is well known in various engineering fields. Overwhelming response to my books on various subjects inspired me to write this book. The book is structured to cover the key aspects of the subject Software Engineering. This book provides logical method of explaining various

complicated concepts and stepwise methods to explain the important topics. Each chapter is well supported with necessary illustrations, practical examples and solved problems. All the chapters in the book are arranged in a proper sequence that permits each topic to build upon earlier studies. All care has been taken to make students comfortable in understanding the basic concepts of the student. Some of the books cover the topics in great depth and detail while others cover only the most important topics. Obviously no single book on this subject can meet everyone's needs, but many lie to either end of spectrum to be really helpful. At the low end there are the superficial ones that leave the readers confused or unsatisfied. Those at the high end cover the subject with such thoroughness as to be overwhelming. The present edition is primarily intended to serve the need to students preparing for B. Tech, M. Tech and MCA courses. This book is an outgrowth of our teaching experience. In our academic interaction with teachers and students, we found that they face considerable difficulties in using the available books in this growing academic discipline. The authors simply presented the subjects matter in their own style and make the subject easier by giving a number of questions and summary given at the end of the chapter.

Software Engineering and Testing - B. B. Agarwal 2010

This book is designed for use as an introductory software engineering course or as a reference for programmers. Up-to-date text uses both theory applications to design reliable, error-free software. Includes a companion CD-ROM with source code third-party software engineering applications.

Document Imaging Report - 1996

Proceedings - 2000

Accounting and Financial Analysis in the Hospitality Industry - Jonathan Hales 2006-08-11

The objective of this textbook is to teach students to be conversational in speaking "numbers." This means understanding fundamental accounting concepts, developing solid financial analysis abilities, and then applying them to understand and improve the operational performance of their hotel or

restaurant. The book will accomplish this by studying the current practices of some of today's leading hotel and restaurant companies. Chapters will be developed under the auspices of a select group of hospitality industry General Managers, Directors of Finance, and Regional Accounting Managers to ensure that the information is current, accurate and useful. Understanding and applying the information will be the main focus of this book. This textbook should provide hospitality managers the knowledge and experience to be comfortable in using numbers to operate their departments. This includes developing the ability to perform all accounting and financial aspects of their position efficiently and correctly including revenue forecasting, wage scheduling, budgeting, P&L critiques, purchasing procedures and cost control methods. As a result, they will have more time to spend on the floor with their customers and employees. This knowledge will help them understand their operations and how to improve, change or expand them to increase revenues or profits.

Software Engineering -

Tourism and Resilience - Susan L Slocum
2017-06-09

This is the first book to address the concept of resilience and its specific application and relevance to tourism, in particular tourism destinations. Resilience relates to the ability of organisms, communities, ecosystems and populations to withstand the impacts of external forces while retaining their integrity and ability to continue functioning. It is particularly applicable to tourism destinations and attractions which are exposed to the potentially harmful and sometimes severe effects of tourism development and visitation, but which also can experience increased resilience from the economic benefits of tourism. Tourism and Resilience is relevant for researchers, students and practitioners in tourism and related fields such as development studies, geography, sociology, anthropology, economics and business/management. Phenomena such as destination communities, wildlife populations and ecosystems are discussed, as well as the ability of places and communities to use tourism and its infrastructure to recover from disasters

such as tsunamis, earthquakes, unrest and disease.

International Dictionary of Hospitality Management - Abraham Pizam 2008

An abridged version of the International Encyclopedia of Hospitality Management, this book provides readers with an A to Z of concise definitions across this diverse area of industry, from back office systems to management accounting and yield management. It covers all of the relevant issues in the field of hospitality management from both a sectoral level as well as a functional level. The entries reflect the global and cross-cultural nature of the hospitality industry.

Hospitality Management - Lynn Van der Wagen 2018-10-01

Written for SIT50416 Diploma of Hospitality Management, Hospitality Management, 4e covers all 13 core units plus seven electives. Each chapter is written to a unit of competency and maintains the volume of learning of previous editions, with relevant and easy-to-understand information including Australian examples and references. Structured in three parts, the text covers the knowledge and skills required of frontline supervisors, managerial topics, and business strategy content. The [Industry viewpoint] at the start of each chapter introduces students to current issues and themes in the hospitality industry, and numerous pedagogical features, examples and illustrations have been included throughout the text to help students engage with the material and extend their understanding. Each chapter includes activities for discussion and debate, with assessment activities requiring the understanding, application and analysis of case studies. Each section concludes with an integrated case study and weblinks to useful industry resources.

International Encyclopedia of Hospitality Management - Abraham Pizam 2005-04-18

The International Encyclopedia of Hospitality Management covers all of the relevant issues in the field of hospitality management from both a sectoral level: * Lodging * Restaurants * Clubs * Time-share * Conventions As well as a functional one: * Accounting & finance * Marketing * Human resources * Information technology * Facilities management Its unique user-friendly

structure enables readers to find exactly the information they require at a glance; whether they require broad detail which takes a more cross-sectional view across each subject field, or more focussed information which looks closely at specific topics and issues within the hospitality industry today. Section Editors: Peter Harris - ACCOUNTING & FINANCE Oxford Brookes University, UK Zheng Gu - ACCOUNTING & FINANCE University of Nevada, Las Vegas, USA Randall Upchurch - CLUB MANAGEMENT & TIMESHARE MANAGEMENT University of Central Florida, USA Patti Shock - EVENT MANAGEMENT University of Nevada, Las Vegas, USA Deborah Breiter - EVENT MANAGEMENT University of Central Florida, USA David Stipanuk - FACILITIES MANAGEMENT Cornell University, USA Darren Lee-Ross - HUMAN RESOURCES MANAGEMENT James Cook University, Australia Gill Maxwell - HUMAN RESOURCES MANAGEMENT Caledonian Glasgow University, UK Dimitrios Buhalis - INFORMATION TECHNOLOGY University of Surrey, UK Allan Stutts - LODGING MANAGEMENT American Intercontinental University, USA Stowe Shoemaker - MARKETING University of Houston, USA Linda Shea - MARKETING University of Massachusetts, USA Dennis Reynolds - RESTAURANTS & FOODSERVICE MANAGEMENT Washington State University, USA Arie Reichel - STRATEGIC MANAGEMENT Ben-Gurion University, Israel

Expert Systems in Government Symposium, October 22-24, 1986, Tysons Westpark Hotel, McLean, Virginia - Kamal N. Karna 1986

Domestic Tourism and Hospitality

Management - Debasish Batabyal 2022-12-22

This timely book presents a unique collection of "new normal" trends, issues, and challenges of tourism and hospitality management and practices from the perspective of the COVID-19 pandemic. It features empirical contemporary research and case studies that incorporate a bottom-up approach from survival to revival of the travel and tourism industry around the world amidst the pandemic. The volume addresses a number of pandemic-related tourism issues. It looks at the impact of the pandemic on tourism-

dependent economies and businesses as well as government responses in tourism-dependent cities and regions, including the US, India, Mexico, Australia, and Singapore. Topics include the links between mass tourism and airplane face mask shaming, with the obtained research used to suggest recommendations to ensure a sustainable post-crisis recovery for air-transport and tourism fields; new planning strategies for new tourism products and packages; using software to determine employability skills for jobs in tourism, hospitality, and events; and more. With a selection of revealing case studies, *Domestic Tourism and Hospitality Management: Issues, Scope, and Challenges amid the COVID-19 Pandemic* offers crucial and diverse insights for a better understanding of the most current issues, trends, and management strategies in tourism and hospitality from different parts of the world. It will be a helpful resource for researchers, academicians, policymakers, and other professionals around the world.

The Massachusetts register - 2003

Decisions of the Office of Administrative Law Judges and Office of Administrative Appeals - United States. Dept. of Labor. Office of Administrative Law Judges 1987

Hospitality Management - Deseré Kokt 2015-01-01

The hospitality industry fulfils an important role in providing a variety of products and services to paying customers. Due to the demanding and service-oriented nature of the industry, it is imperative that the owners and managers of these establishments are adequately informed about the managerial and operational challenges they face. The aim of this book is to provide a practical introduction to a variety of components that can contribute to the success of hospitality establishments. The practical nature of the book is valuable for all types of hospitality establishments, including guest houses, lodges, B&Bs, restaurants, bars and hotels.

Knowledge, Service, Tourism & Hospitality - Ford Lumban Gaol 2016-04-05

This proceedings volume contains papers presented at the 2015 International Conference on Management and Technology in Knowledge,

Service, Tourism & Hospitality (SERVE 2015), covering a wide range of topics in the fields of knowledge and service management, web intelligence, tourism and hospitality. This overview of current state of affair

CIMA E2 - BPP Learning Media 2013-01-02
The Enterprise Management Practice & Revision Kit allows you to apply your knowledge by putting theory in to practice. This is especially important for the E2 assessment because it is an integrated paper. Practicing exam standard questions will help you draw different areas of knowledge together. Two full mock exams allow you to apply your knowledge to both section A questions and longer section B questions. Through practice, you are equipped with the best techniques to face the exam and earn the maximum number of marks

The Routledge Handbook of Consumer Behaviour in Hospitality and Tourism - Saurabh Kumar Dixit 2017-04-07

Consumer behaviour is one of the most explored topics in tourism and hospitality marketing, interchangeably denoted by the terms 'traveller behaviour', 'tourist behaviour' or 'guest behaviour'. Consumer behaviour acts as an origin for every tourism and hospitality marketing activity. It offers an understanding of why people tend to choose certain products or services and what sort of factors influence them in making their decision. The decision process of buying tourism products or services takes time, because they are mostly intangible in nature due to which there are many risks involved in their buying process. The Routledge Handbook of Consumer Behaviour in Hospitality and Tourism aims to explore and critically examine current debates, critical reflections of contemporary ideas, controversies and pertinent queries relating to the rapidly expanding discipline of consumer behaviour in hospitality and tourism. The Handbook offers a platform for dialogue across disciplinary and national boundaries and areas of study through its diverse coverage. It is divided into six parts: Part I offers an overview of consumer behaviour; Part II focuses on the service quality perspectives of consumer behaviour; Part III deliberates on customer satisfaction and consumer behaviour linkages; Part IV explores the re-patronage behaviour of consumers; Part V addresses the vital issues

concerning online consumer behaviour; and Part VI elaborates upon other emerging paradigms of consumer behaviour. Although there is no dearth of empirical studies on different viewpoints of consumer behaviour, there is a scarcity of literature providing conceptual information. The present Handbook is organised to offer a comprehensive theoretical body of knowledge narrating consumer behaviour, especially for hospitality and tourism businesses and operations. It attempts to fill this research gap by offering a 'globalised' volume comprising chapters organised using both practical and academic approaches. This Handbook is essential reading for students, researchers and academics of Hospitality as well as those of Tourism, Marketing, International Business and Consumer Behaviour.

International Encyclopedia of Hospitality Management 2nd edition - Abraham Pizam
2012-06-25

The International Encyclopedia of Hospitality Management is the definitive reference work for any individual studying or working in the hospitality industry. There are 185 Hospitality Management degrees in the UK alone. This new edition updates and significantly revises twenty five per cent of the entries and has an additional twenty new entries. New online material makes it the most up-to-date and accessible hospitality management encyclopedia on the market. It covers all of the relevant issues in the field of hospitality management from a sectoral level (lodging, restaurants/food service, time-share, clubs and events) as well as a functional one (accounting and finance, marketing, strategic management, human resources, information technology and facilities management). Its unique, user-friendly structure enables readers to find exactly the information they require at a glance - whether they require broad detail that takes a more cross-sectional view across each subject field or more focused information that looks closely at specific topics and issues within the hospitality industry today.

Strategic Management in the International Hospitality and Tourism Industry - Fevzi Okumus 2010-05-14

Strategic Management for Hospitality and Tourism is a vital text for all those studying cutting edge theories and views on strategic

management. Unlike others textbooks in this area, it goes further than merely contextualizing strategic management for hospitality and tourism, and avoids using a prescriptive, or descriptive approach. It looks instead, at the latest in strategic thinking and theories, and provides critical and analytical discussion as to how and if these models and theories can be applied to the industry, within specific contexts such as culture, profit and non-profit organizations. This title also provides online support material for tutors and students, in the form of guidelines for instructors on how to use the textbook, PowerPoint presentations and case studies plus additional exercises and web links for students.

603 CMR -

Hospitality Management, Strategy and Operations - Lynn Van der Wagen 2015-05-20
Hospitality Management, 3e covers the core competency units in SIT07 Tourism, Hospitality and Events Training Package for the Diploma and Advanced Diploma in Hospitality Management. It provides the foundation knowledge needed for the role of a hospitality manager. The 3rd edition continues to combine theory with a skills building approach to explain the key principles of hospitality management at a supervisory, line management and senior management level. The text helps students develop the professional skills necessary to ensure quality products and services in all hospitality operations.

Third International Symposium on Space Mission Operations and Ground Data Systems - James L. Rash 1994

Document - Boston (Mass.) 1915

Marketing for Tourism and Hospitality - Alan Fyall 2019-03-04

The marketing landscape has changed dramatically in recent years, especially for tourism and hospitality practitioners. Marketing for these industries is now a multi-dimensional, collaborative venture driven by technological change and the growing demand for authentic co-created experiences. Marketing for Tourism and Hospitality provides students with a contemporary, accessible and useful resource as

they prepare to encounter the complexities and challenges of tourism and hospitality marketing globally. A clear articulation of the changing landscape, a comprehensive introduction to the three underpinning themes of collaboration, technology and experiences, and a plentiful supply of international case material provide students with an enjoyable and digestible resource that is both academically rigorous and practice-oriented, helping them prepare for day-to-day problems in the dynamic world of marketing. This contemporary, challenging and highly applied text is an indispensable resource for all students of tourism and hospitality degree programmes.

Human Resource Management in a Hospitality Environment - Jerald Chesser 2017-03-16

This new textbook provides a complete study of human resource management from the perspective of management and operation in a hospitality environment. The hospitality industry continues to grow every day, bringing new challenges and opportunities. This up-to-date textbook provides the information on effective human resource management that managers need to know to succeed in today's competitive hospitality business environment.

Hotel Law - Nelson Migdal 2015-05-08

Hotel Law, Transactions, Management and Franchising presents a practical guide to the issues that face lawyers and industry leaders working in the hospitality field. It aims to develop the reader's understanding of the acquisition process and the complex relationships in management and franchise deals that dominate the hotel industry. This text is written primarily as a desktop reference for legal practitioners working in the hotel law field and is also suitable for students studying towards hotel and hospitality careers both at an undergraduate and law school or graduate level. The highly experienced author, contributors and editors offer insights into the industry players and their preferred positions, desired outcomes, and the potential pitfalls that can ensnare even the most well-planned deals. With broad coverage of the rapidly growing field of hospitality law—including gaming, recreation, and amenities—the book's approach examines the dominant models of hotel ownership, management and franchising, and includes

independent hotels and the move towards complex resorts. The book's coverage of key legal topics ranges from real estate, to intellectual property, contracts, and finance. Hotel Law will give readers an understanding of the hospitality industry from the perspective of the transactional practitioner, while examining the multi-party relationships and agreements that develop between an owner, operator, licensor and lender.

Advances in Social & Occupational Ergonomics - Richard H.M. Goossens 2017-06-23

This book reports on cutting-edge research related to social and occupational factors. It presents innovative contributions to the optimization of sociotechnical management systems, which consider organizational, policy, and logistical issues. It discusses timely topics related to communication, crew resource management, work design, participatory design, as well as teamwork, community ergonomics, cooperative work, and warning systems. Moreover, it reports on new work paradigms, organizational cultures, virtual organizations, telework, and quality management. The book reports on cutting-edge infrastructures implemented for different purposes such as urban, health, and enterprise. It discusses the growing role of automated systems and presents innovative solutions addressing the needs of special populations. Based on the AHFE 2017 International Conference on Social and Occupational Ergonomics, held on July 17-21, 2017, in Los Angeles, California, USA, the book provides readers with a comprehensive view of the current challenges in both organizational and occupational ergonomics, highlighting key connections between them and underlining the importance of emotional factors in influencing human performance.

Innovations in Database Design, Web Applications, and Information Systems Management - Siau, Keng 2012-09-30

New techniques and tools for database and database technologies are continuously being introduced. These technologies are the heart of many business information systems and can benefit from theories, models, and research results from other disciplines. Innovations in Database Design, Web Applications, and

Information Systems Management presents ideal research in the areas of database theory, systems design, ontologies, and many more. Including examples of the convergence of ideas from various disciplines aimed at improving and developing the theory of information technology and management of information resources, this book is useful for researchers and practitioners in the IT field.

The Routledge Handbook of Hospitality Management - Ioannis S Pantelidis 2014-03-26
Hospitality is an industry characterised by its complex nature and numerous sectors including hotels, hostels, B&Bs, restaurants, pubs, nightclubs and contract catering. However, despite its segmentation, there are key issues that are pertinent to all subsectors. The Routledge Handbook of Hospitality Management adopts a strategic approach and explores and critically evaluates current debates, issues and controversies to enable the reader to learn from the industry's past mistakes as well as future opportunities. Especially relevant at a time when many sectors of the industry have to re-evaluate and reinvent themselves in response to the economic downturn the Handbook brings together specialists from both industry and academia and from a range of geographical regions to provide state-of-the-art theoretical reflection and empirical research. Each of the five inter related sections explores and evaluates issues that are of extreme importance to hospitality organisations, many of which have not been adequately explored before: external and internal customers, debates surrounding finance, uncertainty risk and conflict, sustainability, and e-Hospitality and Technology. This book is an invaluable resource for all those with an interest in hospitality, encouraging dialogue across disciplinary boundaries and areas of study. It is essential reading for students, researchers & academics and managers of Hospitality as well as those of Tourism, Events, Marketing, and Business Management.

Comprehensive Informatics Practices Xi - Ramesh Bangia 2005

Human Resource Management for the Hospitality and Tourism Industries - Dennis

Nickson 2007

Dennis Nickson takes an integrated look at HRM policies and practices in the tourism and hospitality industries. Utilising existing human resource management theory and practice, it contextualises it to the tourism and hospitality industries by looking at the specific employment practices of these industries.

Advanced Data Management - Lena Wiese 2015-10-29

Advanced data management has always been at the core of efficient database and information systems. Recent trends like big data and cloud computing have aggravated the need for sophisticated and flexible data storage and processing solutions. This book provides a comprehensive coverage of the principles of data management developed in the last decades with a focus on data structures and query languages. It treats a wealth of different data models and surveys the foundations of structuring, processing, storing and querying data according to these models. Starting off with the topic of database design, it further discusses weaknesses of the relational data model, and then proceeds to convey the basics of graph data, tree-structured XML data, key-value pairs and nested, semi-structured JSON data, columnar and record-oriented data as well as object-oriented data. The final chapters round the book off with an analysis of fragmentation, replication and consistency strategies for data management in distributed databases as well as recommendations for handling polyglot persistence in multi-model databases and multi-database architectures. While primarily geared towards students of Master-level courses in Computer Science and related areas, this book may also be of benefit to practitioners looking for a reference book on data modeling and query processing. It provides both theoretical depth and a concise treatment of open source technologies currently on the market.

PRINCE2 Study Guide - David Hinde 2012-05-14
Everything you need to be fully prepared to take the Prince2 exam. As an internationally recognized certification, the Prince2 accreditation gives a bolster to any resume. However, there exists a dearth of any sort of comprehensive tutorial on preparing to take this exam until now.