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Putinomics - Albrecht Rothacher 2021-05-20
This book sheds new light on the political economy of Russia under Putin's rule. The author, a former EU diplomat, presents a historical review of the Russian economy and 60 years of state-communist mismanagement, followed by oligarchic privatization. The book offers profound insights into Putin's rule and the power mechanics of the state-dominated management of the Russian economy. It identifies and assesses the lack of rule of law, together with an arbitrary and often corrupt administration that systematically discourages entrepreneurship and the emergence of an independent middle class. Furthermore, the book discusses Russia's budgetary policy, its dependence on the export of natural resources, state-owned enterprises and their privileges, and Russia's external trade. This hard-hitting, substantial analysis debunks the myth of Russia's economic might and is a must read for anyone seeking to understand the economic realities of the Eurasian continent, or considering doing business with Russia.

100 Great Mindset Changing Ideas - Simon Maier 2018-03-15

A mindset is a fixed mental attitude that predetermines a person's responses to (and interpretations of) situations. Essentially, our mindset determines our behaviour. Developing the best mindset is the way you can learn something new, adopt new information, alter your beliefs and act accordingly. It's important to adjust our mindsets to survive and thrive in the real world. Experts agree that our mindset is not a result of nature or nurture, genes or

environment. There's a constant give and take between each: the physical and the mental. As eminent American neuroscientist Gilbert Gottlieb puts it, not only do genes and environment cooperate as we develop, but genes actually require input from the environment to work properly. You have the means to shift your mindset to create the life or attitude that you want and need. A fixed mindset will cloud your judgment. You'll avoid challenges, you'll give up when things aren't going right and you'll think that you're not good enough. It's the belief that you should be terrific instantly and that you can't improve or get better by effort. But, change is possible. It isn't easy - but it's not hugely hard either. The first step is to start and be aware of how your mindset is holding you back.

Evita by Evita - Eva Perón 1980

Faith-filled Foremothers - Matilda Handl 2012

Export Pioneers in Latin America - Charles F. Sabel 2012

Why do some export activities succeed while others fail? Here, research teams analyze export endeavors in Latin American countries to learn how export pioneers are born and jump-start a process leading to economic transformation. Case studies range from blueberries in Argentina and flowers in Colombia to aircraft in Brazil and software in Uruguay.

Petrostate - Marshall I. Goldman 2010-01-20

In the aftermath of the financial collapse of August 1998, it looked as if Russia's day as a superpower had come and gone. That it should

recover and reassert itself after less than a decade is nothing short of an economic and political miracle. Based on extensive research, including several interviews with Vladimir Putin, this revealing book chronicles Russia's dramatic reemergence on the world stage, illuminating the key reason for its rebirth: the use of its ever-expanding energy wealth to reassert its traditional great power ambitions. In his deft, informative narrative, Marshall Goldman traces how this has come to be, and how Russia is using its oil-based power as a lever in world politics. The book provides an informative overview of oil in Russia, traces Vladimir Putin's determined effort to reign in the upstart oil oligarchs who had risen to power in the post-Soviet era, and describes Putin's efforts to renationalize and refashion Russia's industries into state companies and his vaunted "national champions" corporations like Gazprom, largely owned by the state, who do the bidding of the state. Goldman shows how Russia paid off its international debt and has gone on to accumulate the world's third largest holdings of foreign currency reserves--all by becoming the world's largest producer of petroleum and the world's second largest exporter. Today, Vladimir Putin and his cohort have stabilized the Russian economy and recentralized power in Moscow, and fossil fuels (oil and natural gas) have made it all possible. The story of oil and gas in Russia is a tale of discovery, intrigue, corruption, wealth, misguidance, greed, patronage, nepotism, and power. Marshall Goldman tells this story with panache, as only one of the world's leading authorities on Russia could.

The Ground Between - Veena Das 2014-04-21

The guiding inspiration of this book is the attraction and distance that mark the relation between anthropology and philosophy. This theme is explored through encounters between individual anthropologists and particular regions of philosophy. Several of the most basic concepts of the discipline—including notions of ethics, politics, temporality, self and other, and the nature of human life—are products of a dialogue, both implicit and explicit, between anthropology and philosophy. These philosophical undercurrents in anthropology also speak to the question of what it is to experience our being in a world marked by radical difference and

otherness. In The Ground Between, twelve leading anthropologists offer intimate reflections on the influence of particular philosophers on their way of seeing the world, and on what ethnography has taught them about philosophy. Ethnographies of the mundane and the everyday raise fundamental issues that the contributors grapple with in both their lives and their thinking. With directness and honesty, they relate particular philosophers to matters such as how to respond to the suffering of the other, how concepts arise in the give and take of everyday life, and how to be attuned to the world through the senses. Their essays challenge the idea that philosophy is solely the province of professional philosophers, and suggest that certain modalities of being in the world might be construed as ways of doing philosophy.

Contributors. João Biehl, Steven C. Caton, Vincent Crapanzano, Veena Das, Didier Fassin, Michael M. J. Fischer, Ghassan Hage, Clara Han, Michael Jackson, Arthur Kleinman, Michael Puett, Bhriigupati Singh

The Evolution of the Airline Industry - James Baldwin 2019-08-18

This book gives a brief but concise narrative on the evolution of the airline industry from its beginnings to the present day. The focus is on regulations, historic events and influencing factors that shaped the industry. Starting with the Wright Flyer, the book details the early conventions and regulatory framework, the development of the commercial airline industry through the 1930s, World War II and the Chicago Convention, that created the current regulatory framework of the industry. The book then goes into the regulated and protectionist era and developments that eventually led to the deregulation and liberalization of the industry. At this point, the industry transcended from heavy government involvement to an industry driven by economic factors. Following this change, the industry experienced unprecedented growth leading to the formation of the so-called Sixth Freedom airlines, the airline alliances and the low-cost and ultra-low-cost carriers. This book is an excellent guide to how the airline industry evolved into what it is today.

Towards a Unified Italy - Salvatore DiMaria 2018-07-18

Since unification in 1860, Italy has remained

bitterly divided between the rich North and the underdeveloped South. This book examines the historical, literary, and cultural contexts that have informed and inflamed the debate on the Southern Question for over a century. It brings together analysis of cinema, literature, and newspaper archives to reconsider the myths and stereotypes that both Northerners and Southerners deploy in their narratives. Salvatore DiMaria offers a masterful assessment of the entangled issues that have produced the South's image as impoverished and backwards, such as organized crime, illiteracy, and mass emigration. Documenting the state's largely failed efforts to bring the South into its socio-economic fold, DiMaria also points to the future, arguing that the European Union and globalization are transformative forces that may finally produce a unified Italy.

Confronting America - Alessandro Brogi
2011-07-15

Throughout the Cold War, the United States encountered unexpected challenges from Italy and France, two countries with the strongest, and determinedly most anti-American, Communist Parties in Western Europe. Based primarily on new evidence from communist archives in France and Italy, as well as research archives in the United States, Alessandro Brogi's original study reveals how the United States was forced by political opposition within these two core Western countries to reassess its own anticommunist strategies, its image, and the general meaning of American liberal capitalist culture and ideology. Brogi shows that the resistance to Americanization was a critical test for the French and Italian communists' own legitimacy and existence. Their anti-Americanism was mostly dogmatic and driven by the Soviet Union, but it was also, at crucial times, subtle and ambivalent, nurturing fascination with the American culture of dissent. The staunchly anticommunist United States, Brogi argues, found a successful balance to fighting the communist threat in France and Italy by employing diplomacy and fostering instances of mild dissent in both countries. Ultimately, both the French and Italian communists failed to adapt to the forces of modernization that stemmed both from indigenous factors and from American influence.

Confronting America illuminates the political, diplomatic, economic, and cultural conflicts behind the U.S.-communist confrontation.

Screening Race in American Nontheatrical Film - Allyson Nadia Field 2019-11-15

Although overlooked by most narratives of American cinema history, films made for purposes outside of theatrical entertainment dominated twentieth-century motion picture production. This volume adds to the growing study of nontheatrical films by focusing on the ways filmmakers developed and audiences encountered ideas about race, identity, politics, and community outside the borders of theatrical cinema. The contributors to *Screening Race in American Nontheatrical Film* examine the place and role of race in educational films, home movies, industry and government films, anthropological films, and church films as well as other forms of nontheatrical filmmaking. From filmic depictions of Native Americans and films by 1920s African American religious leaders to a government educational film about the unequal treatment of Latin American immigrants, these films portrayed—for various purposes and intentions—the lives of those who were mostly excluded from the commercial films being produced in Hollywood. This volume is more than an examination of a broad swath of neglected twentieth-century filmmaking; it is a reevaluation of basic assumptions about American film culture and the place of race within it. Contributors. Crystal Mun-hye Baik, Jasmyn R. Castro, Nadine Chan, Mark Garrett Cooper, Dino Everett, Allyson Nadia Field, Walter Forsberg, Joshua Glick, Tanya Goldman, Marsha Gordon, Noelle Griffis, Colin Gunckel, Michelle Kelley, Todd Kushigemachi, Martin L. Johnson, Caitlin McGrath, Elena Rossi-Snook, Laura Isabel Serna, Jacqueline Najuma Stewart, Dan Streible, Lauren Tilton, Noah Tsika, Travis L. Wagner, Colin Williamson

Italy's Margins - David Forgacs 2014-03-27

Italy's Margins explores how certain places and social groups in Italy have been defined as marginal or peripheral since unification. This marginalization involves not only concrete policies but also ways of perceiving people and places as outside society's centre. The author looks closely at how photography and writing have supported political and social exclusion

and, conversely, how they have been enlisted to challenge it. Five cases are examined: the peripheries of Italy's major cities after unification; its East African colonies in the 1930s; the less developed areas of its south in the 1950s; its psychiatric hospitals before the reforms of the late 1970s; and its 'nomad camps' after 2000. Each chapter takes its lead from a symptomatic photograph and is followed by other pictures and extracts from written texts. These allow the reader to examine how social marginalization is discursively performed by cultural products.

Terrorism, Crime, and Public Policy - Brian Forst
2008-10-20

Terrorism, Crime, and Public Policy describes the problem of terrorism; compares it to other forms of aggression, particularly crime and war; and discusses policy options for dealing with the terrorism. It focuses on the causes of terrorism with the aim of understanding its roots and providing insights toward policies that will serve to prevent it. The book serves as a single-source reference on terrorism and as a platform for more in-depth study, with a set of discussion questions at the end of each chapter. Individual chapters focus on the nature of terrorism, theories of aggression and terrorism, the history of terrorism, the role of religion, non-religious extremism and terrorism, the role of technology, terrorism throughout the modern world, responses to terrorism, fear of terrorism, short-term approaches and long-term strategies for preventing terrorism, balancing security and rights to liberty and privacy, and pathways to a safer and saner 21st century.

Product Design - Alex Milton 2011-08-29

Product Design offers a broad and comprehensive introduction to the field of product design and the key role of product designers. It follows through all the stages and activities involved in the creation of a new product - from concept design to manufacture, prototyping to marketing. It encourages the reader to challenge conventions and to think about the subject in new and exciting ways. The book also explores the diverse nature of product design, including new and emerging forms of practice. A rich overview of influential design movements and individuals are covered, together with interviews and examples from

prominent product designers, and working practices and career guidance relevant to today. Full of visual examples and practical information, the book is an essential guide for students or anyone interested in product design.

Tourism, Progress, and Peace - Omar Moufakkir 2010

Tourism has the potential to contribute to world peace, and through appropriate management, to address current realities such as globalization, migration, conflicts, prejudices and poverty. This book discusses the interrelation between peace, conflict resolution and tourism, the role of industry, and the role of the individual.

The secrets of Italian secret services - Paolo Parlamenti 2019-09-12

The interview offers the author the opportunity to recall the facts experienced in the Italian secret services at the time of the establishment of the Second Republic.. He reveals his feelings and reminds the reader of the ambiguous figures and events of that sad and melancholy period. Friendship for Prefect Demetrio Missineo and brotherhood for school friend Maurizio. The important figure of Domenico Salazar.

University students: their simplicity, freshness and sincerity. His mother and father, called "the rock", helm of the family. The ineffable characters of Maurizio Broccoletti and the architect Adolfo Salabè. The waste of a lot of public money. Giulio Regeni and the immense pain of a mother deprived prematurely of the affection of her own son massacred by an Egyptian hand. Bruno Contrada and the reason of state that prevails over everything. Love for colors, regattas and scuba diving. the illness of lawyer Leila Benhar, the death of Maria Luisa Isolani, Young people are entrusted with the task of taking the present in hand to prepare a better future. The author must consistently similar that his own generation has failed in this.

Current Developments in Air and Space Law - Ranbir Singh 2012

Terror Vanquished - Simon Clark 2018-11-02

The history of Italy's victory over the Red Brigades offers lessons that may be useful to America's future. The United States has suffered from the horrors of home grown and global terrorism but so far has been spared the endemic violence of the kind that plagued Italy

during the years of lead that are described in this volume. In 2003, Philip Heymann compared the US favorably to Italy, expressing relief that American society did not suffer from the kind of deep divisions that had created the conditions for the rise of the Red Brigades. Fifteen years later, Heymann's confidence no longer looks so well founded. The political divisions in the United States have widened and become stubbornly entrenched. The combination of conspiratorial thinking, ideological division and a powerful sense of grievance, combined with the easy access to powerful weapons and a cult of political violence, should worry all those who are sworn to keep the peace.

Strategic International Management - Dirk Morschett 2011-01-19

"Strategic International Management" takes a global perspective and covers the major aspects of international business strategies, the coordination of international companies and the particularities of international value chain activities and management functions. The book provides a thorough understanding of how Production & Sourcing, Research & Development, Marketing, Human Resource Management and Controlling have to be designed in an international company and what models are available to understand those activities in an international context. The book offers 20 lessons that provide a comprehensive overview of all key issues. Each lesson is accompanied by a case study from an international company to facilitate the understanding of all important factors involved in strategic international management.

Aviation and Airport Security - Kathleen Sweet 2009

Considered the definitive handbook on the terrorist threat to commercial airline and airport security, USAF Lieutenant Colonel Kathleen Sweet's seminal resource is now updated to include an analysis of modern day risks. She covers the history of aviation security and compares current in-flight security practices with those of other countries.

A History of Contemporary Italy - Paul Ginsborg 2003

From a war-torn and poverty-stricken country, regional and predominantly agrarian, to the success story of recent years, Italy has

witnessed the most profound transformation--economic, social and demographic--in its entire history. Yet the other recurrent theme of the period has been the overwhelming need for political reform--and the repeated failure to achieve it. Professor Ginsborg's authoritative work--the first to combine social and political perspectives--is concerned with both the tremendous achievements of contemporary Italy and "the continuities of its history that have not been easily set aside."

Iacocca - Lee Iacocca 1986-06-01

"Vintage Iacocca . . . He is fast-talking, blunt, boastful, and unabashedly patriotic. Lee Iacocca is also a genuine folk hero. . . . His career is breathtaking."—Business Week He's an American legend, a straight-shooting businessman who brought Chrysler back from the brink and in the process became a media celebrity, newsmaker, and a man many had urged to run for president. The son of Italian immigrants, Lee Iacocca rose spectacularly through the ranks of Ford Motor Company to become its president, only to be toppled eight years later in a power play that should have shattered him. But Lee Iacocca didn't get mad, he got even. He led a battle for Chrysler's survival that made his name a symbol of integrity, know-how, and guts for millions of Americans. In his classic hard-hitting style, he tells us how he changed the automobile industry in the 1960s by creating the phenomenal Mustang. He goes behind the scenes for a look at Henry Ford's reign of intimidation and manipulation. He recounts the miraculous rebirth of Chrysler from near bankruptcy to repayment of its \$1.2 billion government loan so early that Washington didn't know how to cash the check.

The Force of Destiny - Christopher Duggan 2008

A sweeping history of Italy describes the turbulent birth of a unified modern nation during the first half of the nineteenth century, its destructive role during World War I, the rise of Mussolini and authoritarianism in the 1920s and 1930s, its defeat during World War II, and the legacy of its tempestuous history for modern-day Italy.

Airline Marketing and Management - Stephen Shaw 2016-03-23

Through six previous editions, Airline Marketing

and Management has established itself as the leading textbook for students of marketing and its application to today's airline industry, as well as a reference work for those with a professional interest in the area. Carefully revised, the seventh edition of this internationally successful book examines an exceptionally turbulent period for the industry. It features new material on:

- *Changes in customer needs, particularly regarding more business travellers choosing - or being forced - to travel economy, and analysis of the bankruptcy of 'All Business Class' airlines.
- *An explanation of the US/EU 'Open Skies' agreement and analysis of its impact.
- *The increase in alliance activity and completion of several recent mergers, and the marketing advantages and disadvantages that have resulted.
- *Product adjustments that airlines must make to adapt to changes in the marketing environment, such as schedule re-adjustments and the reconfiguration of aircraft cabins.
- *Changes in pricing philosophies, with, for example, airlines moving to 'A La Carte' pricing, whereby baggage, catering and priority boarding are paid for as extras.
- *Airline websites and their role as both a selling and distributing tool.
- *The future of airline marketing.

A review of the structure of the air transport market and the marketing environment is followed by detailed chapters examining business and marketing strategies, product design and management, pricing and revenue management, current and future distribution channels, and selling, advertising and promotional policies. The reader will benefit from greater understanding of both marketing and airline industry jargon and from knowledge obtained regarding the extraordinary strategic challenges now facing aviation. Written in a straightforward, easy-to-read style and combining up-to-date and relevant examples drawn from the worldwide aviation industry, this new edition will further enhance the book's reputation for providing the ideal introduction to the subject.

The History of European Integration - Ivan T. Berend 2016-05-20

The foundation of the European Union was one of the most important historical events in the second half of the 20th century. In order to fully appreciate the modern state of the EU, it is

crucial to understand the history of European integration. This accessible overview differs from other studies in its focus on the major roles played by both the United States and European multinational corporations in the development of the European Union. Chronologically written and drawing on new findings from two major archives (the archives of the US State Department and Archive of European Integration), this book sheds crucial new light on the integration process. The History of European Integration offers a major contribution to our understanding of Europe's postwar history, and will be essential reading for any student of postwar European History, Contemporary History, European Politics and European Studies.

Travel Industry Economics - Harold L. Vogel 2001-01-15

People around the world spend at least one trillion dollars on travel each year. Travel and tourism comprise the world's largest industrial sector and employ over 300 million people, nearly one-tenth of the global work force. In this path-breaking book Harold L. Vogel examines the business economics of each of the segments of the travel industry, comprised of airlines, cruises, railroads, buses, automobiles, hotels, casinos, amusement and theme parks, and tourism. The result is a concise, up-to-date reference guide for financial analysts, economists, industry executives, and teachers and students interested in the economics, finance, and marketing of travel-related goods and services in the United States and overseas. A glossary, "time-line" diagrams, and technical appendices enhance the book's appeal as a reference tool. Its fully integrated assessment of the business of travel makes the work unique in the marketplace. Harold L. Vogel is author of the highly successful *Entertainment Industry Economics: A Guide for Financial Analysis*. A chartered financial analyst, Mr. Vogel was a senior analyst with Merrill Lynch for seventeen years. He is an adjunct professor in the Graduate School of Business at Columbia University.

[Unemployment Benefit Systems in Europe and North America](#) - Florence Lefresne 2010

Alitalia top secret. 1946-1970/1971-2008 -

Andrea Signini 2013

The Years of Alienation in Italy - Alessandra Diazzi 2019-06-11

The Years of Alienation in Italy offers an interdisciplinary overview of the socio-political, psychological, philosophical, and cultural meanings that the notion of alienation took on in Italy between the 1960s and the 1970s. It addresses alienation as a social condition of estrangement caused by the capitalist system, a pathological state of the mind and an ontological condition of subjectivity. Contributors to the edited volume explore the pervasive influence this multifarious concept had on literature, cinema, architecture, and photography in Italy. The collection also theoretically reassesses the notion of alienation from a novel perspective, employing Italy as a paradigmatic case study in its pioneering role in the revolution of mental health care and factory work during these two decades.

Zombie Capitalism - Chris Harman 2010

An incisive and devastating critique of capitalism, sounding the alarm that the system poses a threat to human well-being.

Contemporary Strategy Analysis Text Only - Robert M. Grant 2014-09-23

Robert M. Grant combines a highly accessible writing style with a concentration on the fundamentals of value creation and an emphasis on practicality in this leading strategy text. In this new edition, he includes an even greater focus on strategy implementation that reflects the needs of firms to reconcile scale economies with entrepreneurial flexibility, innovation with cost efficiency, and globalization with local responsiveness. This edition also incorporates some of the key strategic issues of today including: post-financial crisis adjustment, the continuing rise of China, India and Brazil, and the increased emphasis on ethics and sustainability. Coverage is also provided on strategy in not-for-profit organizations.

Contemporary Strategy Analysis, 8th Edition, is suitable for both MBA and advanced undergraduate students. It has been adopted by leading business schools all across the world.

Canada's Flying Heritage - Frank H. Ellis 1980

This book not only records the significant events of Canadian aviation but also pays tribute to the

'forgotten flyers who flew by guess and by God or with calculating caution - for the sheer love of flying - in the early days.' The opening chapter recounts the first tentative experiments with that overgrown monster, the flying machine - at this stage, the glider. Next come the Barnstormers, the first professional airmen, trying desperately to wrest a living from the air, pioneering in the field of practical flying as little more than vaudeville performers. These were the days of daring aero-acrobatics and tense and crowded air-meets. The First World War saw a tremendous advance in technical manoeuvres and in pilot skill; the first aviation school was established in Toronto, where the War Birds learned to fly. An unparalleled boom in aviation followed the war. Public interest had been aroused by the celebrated achievement of Canada's Air Force, and many young men, the restlessness of the war still in them, were obsessed by the itch to fly again. The dollar-a-minute days marked the beginning of passenger travel and a steady increase in experimental flying, to bear its practical fruit in days to come. The next chapter is one of heroic enterprise - the conquest of the Atlantic and the spanning of the Continent. No less epic is the history of the bush pilots who tamed the Canadian North. We must be grateful to Mr. Ellis for rescuing from obscurity this important chapter in our history.

ICAO States Today - Organisation de l'aviation civile internationale 2019

Airline Operations and Management - Gerald N. Cook 2017-02-03

Airline Operations and Management: A Management Textbook is a survey of the airline industry, mostly from a managerial perspective. It integrates and applies the fundamentals of several management disciplines, particularly economics, operations, marketing and finance, in developing the overview of the industry. The focus is on tactical, rather than strategic, management that is specialized or unique to the airline industry. The primary audiences for this textbook are both senior and graduate students of airline management, but it should also be useful to entry and junior level airline managers and professionals seeking to expand their knowledge of the industry beyond their own functional area.

United Arab Emirates 1975/76-2018 -

Anthony Axon 2019-06-07

The second volume in a new series, the Contemporary Archive of the Islamic World (CAIW), this overview of the UAE's first forty years or so draws on the resources of Cambridge-based World of Information, a British publisher best known for its analyses of the Middle East countries.

The Mueller Report - Robert S. Mueller
2019-04-26

This is the full Mueller Report, as released on April 18, 2019, by the U.S. Department of Justice. A reprint of the report exactly as it was issued by the government, it is without analysis or commentary from any other source and with nothing subtracted except for the material redacted by the Department of Justice. The mission of the Mueller investigation was to examine Russian interference in the 2016 Presidential election, consisting of possible links, or "collusion," between the Donald Trump campaign and the Russian government of Vladimir Putin as well as any allegations of obstruction of justice in this regard. It was also intended to detect and prosecute, where warranted, any other crimes that surfaced during the course of the investigation. The report consists of a detailed summary of the various investigations and inquiries that the Special Counsel and colleagues carried out in these areas. The investigation was initiated in the aftermath of the firing of FBI Director James Comey by Donald Trump on May 9, 2017. The FBI, under Director Comey, had already been investigating links between Russia and the Trump campaign. Mueller submitted his report to Attorney General William Barr on March 22, 2019, and the Department of Justice released the redacted report one month later.

Language and Identity in Multilingual Mediterranean Settings - Piera Molinelli
2017-08-07

This book explores the linguistic expression of identity, intended as the social positioning of self and others, by focusing mostly on a scenario of prolonged language contact, namely the ancient Mediterranean area. The volume includes studies on language contact and on identity strategies developed at different levels of analysis, from phonetics to pragmatics, in,

among others, Latin, Greek, Coptic, Syriac, (Cypriot) Arabic, Medieval Sardinian.

Up In the Air - Greg J. Bamber 2013-05-15
When both an industry's workers and its customers report high and rising frustration with the way they are being treated, something is fundamentally wrong. In response to these conditions, many of the world's airlines have made ever-deeper cuts in services and their workforces. Is it too much to expect airlines, or any other enterprise, to provide a fair return to investors, high-quality reliable service to their customers, and good jobs for their employees? Measured against these three expectations, the airline industry is failing. In the first five years of the twenty-first century alone, U.S. airlines lost a total of \$30 billion while shedding 100,000 jobs, forcing the remaining workers to give up over \$15 billion in wages and benefits. Combined with plummeting employee morale, shortages of air traffic controllers, and increased congestion and flight delays, a total collapse of the industry may be coming. Is this state of affairs inevitable? Or is it possible to design a more sustainable, less volatile industry that better balances the objectives of customers, investors, employees, and the wider society? Does deregulation imply total abrogation of government's responsibility to oversee an industry showing the clear signs of deterioration and increasing risk of a pending crisis? Greg J. Bamber, Jody Hoffer Gittell, Thomas A. Kochan, and Andrew von Nordenflycht explore such questions in a well-informed and engaging way, using a mix of quantitative evidence and qualitative studies of airlines from North America, Asia, Australia, and Europe. *Up in the Air* provides clear and realistic strategies for achieving a better, more equitable balance among the interests of customers, employees, and shareholders. Specifically, the authors recommend that firms learn from the innovations of companies like Southwest and Continental Airlines in order to build a positive workplace culture that fosters coordination and commitment to high-quality service, labor relations policies that avoid long drawn-out conflicts in negotiating new agreements, and business strategies that can sustain investor, employee, and customer support through the ups and downs of business cycles.

So Many, So Much, So Far, So Fast - James K. Matthews 1996

Historical Dictionary of Modern Italy - Mark Gilbert 2007

This second edition of Historical Dictionary of Modern Italy introduces the country's key personalities, events, social developments, and

cultural achievements since the beginning of the 19th century, when national feeling began to grow and Italy first emerged as something more than a geographical entity. It includes a chronology, a list of acronyms and abbreviations, an introductory essay, a map, a bibliography, and nearly 400 cross-referenced dictionary entries on prominent individuals, institutions, events, politics, economics, society, and culture.