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Principles of Management 3.0 - Talya Bauer
2017

Organizational Behavior - J Stewart Black

2019-06-05

A less-expensive grayscale paperback version is available. Search for ISBN 9781680922875. The field of management and organizational behavior exists today in a constant state of evolution and change. Casual readers of publications like the

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New York Times, The Economist and the Wall Street Journal will learn about the dynamic nature of organizations in today's ever-changing business environment. Organizational Behavior is designed to meet the scope and sequence requirements of the introductory course on Organizational Behavior. This is a traditional approach to organizational behavior. The table of contents of this book was designed to address two main themes. What are the variables that affect how, when, where, and why managers perform their jobs? What theories and techniques are used by successful managers at a variety of organizational levels to achieve and exceed objectives effectively and efficiently throughout their careers? Management is a broad business discipline, and the Organizational Behavior course covers many areas such as individual and group behavior at work, as well as organizational processes such as communication in the workplace and managing conflict and negotiation. No one

individual can be an expert in all areas of management, so an additional benefit of this text is that specialists in a variety of areas have authored individual chapters. Finally, we all made an effort to present a balanced approach to gender and diversity throughout the text in the examples used, the photographs selected, and the use of both male and female in alternating chapters when referring to generic managers or employees.

Organizational Behavior, Theory, and Design in Health Care - Nancy Borkowski
2021-03-15

Organizational Behavior, Theory, and Design, Third Edition was written to provide health services administration students, managers, and other professionals with an in-depth analysis of the theories and concepts of organizational behavior and organization theory while embracing the uniqueness and complexity of the healthcare industry. Using an applied focus, this book provides a clear and concise overview of

the essential topics in organizational behavior and organization theory from the healthcare manager's perspective. The Third Edition offers:

- New case studies throughout underscore key theories and concepts and illustrate practical application in the current health delivery environment
- In-depth discussion of the industry's redesign of health services offers a major focus on patient safety and quality, centeredness, and consumerism.
- Current examples reflect changes in the environment due to health reform initiatives.
- And more.

Essentials of Organizational Behavior - Stephen P. Robbins 2011-06-02

ALERT: Before you purchase, check with your instructor or review your course syllabus to ensure that you select the correct ISBN. Several versions of Pearson's MyLab & Mastering products exist for each title, including customized versions for individual schools, and registrations are not transferable. In addition, you may need a CourseID, provided by your

instructor, to register for and use Pearson's MyLab & Mastering products. Packages Access codes for Pearson's MyLab & Mastering products may not be included when purchasing or renting from companies other than Pearson; check with the seller before completing your purchase. Used or rental books If you rent or purchase a used book with an access code, the access code may have been redeemed previously and you may have to purchase a new access code. Access codes Access codes that are purchased from sellers other than Pearson carry a higher risk of being either the wrong ISBN or a previously redeemed code. Check with the seller prior to purchase. -- For one-semester undergraduate and graduate level courses in Organizational Behavior. Concise fundamentals for students. Ultimate flexibility for instructors. This bestselling, brief alternative for the OB course covers all the key concepts needed to understand, predict, and respond to the behavior of people in real-world organizations. This text

also includes cutting-edge topics and streamlined pedagogy to allow maximum flexibility in designing and shaping your course. The eleventh edition contains expanded and updated coverage on international issues, as well as new sections on the management of information, safety and emotions at work, risk aversion, self-determination theory, managing information, and downsizing. Accompanied by mymanagementlab! See the hands in the air, hear the roar of discussion—be a rock star in the classroom. mymanagementlab makes it easier for you to rock the classroom by helping you hold students accountable for class preparation, and getting students engaged in the material through an array of relevant teaching and media resources. Visit mymanagementlab.com for more information.

Organizational Behavior - Joseph E.

Champoux 2006

Provides an introduction to the field of organizational behavior, covering critical

concepts. This book provides students with online features to reinforce their knowledge of chapter content with exercises, practice and other learning opportunities.

Organizational Behavior, 13th Edition - Mary

Uhl-Bien 2013-11-01

This text includes a rich array of exercises, cases, and applied materials such as the Kouzes and Posner Leadership Practices Inventory and Pfeiffer Annual Edition exercises. It also offers a greater focus on the hot topic of ethics throughout the entire book to ensure it is contemporary and engaging.Ê

Essentials of Human Behavior - Elizabeth D.

Hutchison 2020-12-17

Essentials of Human Behavior combines Elizabeth D. Hutchison's two best-selling Dimensions of Human Behavior volumes into a single streamlined volume for understanding human behavior. The text presents a multidimensional framework integrating person, environment, and time to show students the

dynamic, changing nature of person-in-environment. In this Third Edition, Hutchison is joined by new co-author Leanne Wood Charlesworth, who uses her practice and teaching experience to help organize the book's cutting-edge research and bring it into the classroom. The text will thoroughly support students' understanding of human behavior theories and research and their applications to social work engagement, assessment, intervention, and evaluation across all levels of practice. This title is accompanied by a complete teaching and learning package.

Organizational Behavior - Angelo Kinicki
2017-02-03

Organizational Behavior - Jason Colquitt 2011

Organizational Behavior - Don Hellriegel 2001
New edition of a text that reflects the latest thinking and practices for use in foundation organizational behavior courses. Hellriegel and

Richard W. Woodman of Texas A&M U., and John W. Slocum, Jr. of Southern Methodist U. present 18 chapters that cover individual, group and interpersonal, and organizational processes. The accompanying CD-ROM con
International Organizational Behavior - Dean B. McFarlin 2012

In today's increasingly diverse, multicultural business world, managers and employees alike need to transcend many borders (literally or figuratively) and grasp a wide variety of cultural nuances on a routine basis. Doing this well requires both a sophisticated understanding of cultural differences as well as a repertoire of skills and management tactics that can be brought to bear to build and maintain a competitive global workforce. *International Organizational Behavior* focuses on understanding and managing organizational behavior in an international context, providing both the conceptual framework needed for a transcendent understanding of culture along

with plenty of practical advice for managing international challenges with organizational behavior.

Managing Business Communications - Chartered Management Institute 2015-04-09

Clear and effective communication within and beyond organisations has always been a crucial business driver, and as communication channels proliferate and the speed of communication increases, getting your message across has never been more important. Using the series' trademark mix of checklists and thinker profiles, the guide looks at different types of business communications - written, verbal and external - and also focusses on the challenges of cross-cultural and virtual communication, and websites and social media. Topics covered include: report writing, running meetings, presentations, negotiation, PR and media interview planning, influencing, crisis communications and much more.

Organizational Behavior - Fred Luthans

2015-06-01

Our goal with this 13th Edition is to keep this first mainline organizational behavior text up-to-date with the latest and relevant theory building, basic and applied research, and the best-practice applications. We give special recognition of this scientific foundation by our subtitle - An Evidence-Based Approach. As emphasized in the introductory chapter, the time has come to help narrow the theory/research—effective application/practice gap. This has been the mission from the beginning of this text. As “hard evidence” for this theory/research based text, we can say unequivocally that no other organizational behavior text has close to the number of footnote references. For example, whereas a few texts may have up to 40 or even 50 references for a few chapters, all the chapters of this text average more than twice that amount. This edition continues the tradition by incorporating recent breakthrough research to provide and

add to the evidence on the theories and techniques presented throughout. Two distinguishing features that no other organizational behavior textbook can claim are the following: 1) We are committed at this stage of development of the field of OB to a comprehensive theoretical framework to structure our text. Instead of the typical potpourri of chapters and topics, there is now the opportunity to have a sound conceptual framework to present our now credible (evidence-based) body of knowledge. We use the widely recognized, very comprehensive social cognitive theory to structure this text. We present the background and theory building of this framework in the introductory chapter and also provide a specific model (Figure 1.5) that fits in all 14 chapters. Importantly, the logic of this conceptual framework requires two chapters not found in other texts and the rearrangement and combination of several others. For example, in the opening

organizational context part there is Chapter 4, “Reward Systems,” and in the cognitive processes second part, Chapter 7, “Positive Organizational Behavior and Psychological Capital,” that no other text contains. 2) The second unique feature reflects our continuing basic research program over the years. Chapter 7 contains our most recent work on what we have termed “Positive Organizational Behavior” and “Psychological Capital” (or PsyCap). [The three of us introduced the term “Psychological Capital” in our joint article in 2004]. To meet the inclusion criteria (positive; theory and research based; valid measurement; open to development; and manage for performance improvement), for the first time the topics of optimism, hope, happiness/subjective well-being, resiliency, emotional intelligence, self-efficacy, and our overall core construct of psychological capital have been given chapter status. Just as real-world management can no longer afford to evolve slowly, neither can the academic side of

the field. With the uncertain, very turbulent environment most organizations face today, drastically new ideas, approaches, and techniques are needed both in the practice of management and in the way we study and apply the field of organizational behavior. This text mirrors these needed changes. Social Cognitive Conceptual Framework. The book contains 14 chapters in four major parts. Social cognitive theory explains organizational behavior in terms of both environmental, contextual events and internal cognitive factors, as well as the dynamics and outcomes of the organizational behavior itself. Thus, Part One provides the evidence-based and organizational context for the study and application of organizational behavior.

Organizational Behavior - Afsaneh Nahavandi
2013-12-13

Organizational Behavior is a unique text that thoroughly explores the topic of organizational behavior using a strengths-based, action-

oriented approach while integrating important topics such as leadership, creativity and innovation, and the global society. Authors Afsaneh Nahavandi, Robert B. Denhardt, Janet V. Denhardt, and Maria P. Aristigueta focus on the interactions among individuals, groups, and organizations to illustrate how various organizational behavior topics fit together. This text challenges students to develop greater personal, interpersonal, and organizational skills in business environments, as well as utilize their own strengths and the strengths of others to achieve organizational commitment and success. *LL Organizational Behavior: Real Solutions to Real Challenges* - Bill Bommer 2020-02-19 This new kind of OB product, *Organizational Behavior: Real Solutions to Real Challenges*, came from our increasing recognition of the challenges faced by former students working in contemporary organizations today. Those graduates tell us that they are ultimately challenged most by the “people problems” in

their work. So, we wanted our current students to understand that reality and to expose them to the best current evidence and thinking about how informed people attack those challenges. Our charge was to create a product that focused on real solutions to real challenges in the real world. We have drawn on many sources including the Management & Organizational Behavior Teaching Society (MOBTS) and the Teaching and Learning Conference (TLC) of the Academy of Management.

Organizational Behaviour in a Global Context - Albert J. Mills 2006-01-01

"At last there is a lucid, well-written OB book, which covers key issues required in OB teaching, but which has a mind of its own. Students and faculty will recognize this is more than standard fare." - Bill Cooke, Manchester Business School
Organizational Behavior - Stephen P. Robbins 2013

Management, Global Edition - Stephen P.

Robbins 2015-06-01

For undergraduate Principles of Management courses REAL Managers, REAL Experiences With a renewed focus on skills and careers, the new edition of this bestselling text can help better prepare your students to enter the job market. Management, Thirteenth Edition vividly illustrates effective management theories by incorporating the perspectives of real-life managers. Through examples, cases, and hands-on exercises, students will see and experience management in action, helping them understand how the concepts they're learning actually work in today's dynamic business world. Students will gain hands-on practice applying management concepts with MyManagementLab. They'll engage in real business situations with simulations, build their management skills by writing and talking about different management scenarios, have access to a video library to help put concepts into perspective, and more. Also available with MyManagementLab

MyManagementLab is an online homework, tutorial, and assessment program designed to work with this text to engage students and improve results. Within its structured environment, students practice what they learn, test their understanding, and pursue a personalized study plan that helps them better absorb course material and understand difficult concepts. Please note that the product you are purchasing does not include MyManagementLab. MyManagementLab Join over 11 million students benefiting from Pearson MyLabs This title can be supported by MyManagementLab, an online homework and tutorial system designed to test and build your understanding. Would you like to use the power of MyManagementLab to accelerate your learning? You need both an access card and a course ID to access MyManagementLab. These are the steps you need to take: 1. Make sure that your lecturer is already using the system Ask your lecturer before purchasing a MyLab

product as you will need a course ID from them before you can gain access to the system. 2. Check whether an access card has been included with the book at a reduced cost If it has, it will be on the inside back cover of the book. 3. If you have a course ID but no access code, you can benefit from MyManagementLab at a reduced price by purchasing a pack containing a copy of the book and an access code for MyManagementLab (ISBN:9781292090313) 4. If your lecturer is using the MyLab and you would like to purchase the product... Go to www.mymanagementlab.com to buy access to this interactive study programme. For educator access, contact your Pearson representative. To find out who your Pearson representative is, visit www.pearsoned.co.uk/replocator Organizational Behavior - Steven Lattimore McShane 2000

Managing Organizational Behavior - Henry L. Tosi 1986

Organizational Ethics - Craig E. Johnson

2018-01-31

Every industry must confront unethical behavior in the workplace. Whether your students want to pursue careers in business, education, public service, or the military, they will need a solid foundational understanding of ethics and the impact their decisions will have on their organizations and their own lives. Bestselling author, Craig E. Johnson, illustrates the best approaches for developing our ethical competence. *Organizational Ethics: A Practical Approach* equips students with the knowledge and skills they need to make a positive difference in their workplace. Self-assessments, reflection opportunities, and application projects allow students to practice their ethical reasoning abilities. Each part of the book focuses on a different aspect of ethical organizational behavior, examining ethics at the individual, group, and organizational levels. The revised Fourth Edition includes a new feature titled

Contemporary Issues in Organizational Ethics and new case studies on current topics such as fake news, sexual harassment, and cultural appropriation. This book shows how readers can develop their ethical expertise and provides opportunities to practice problem-solving to defend their decisions.

Organizational Behavior - Christopher P. Neck

2018-11-29

Why does organizational behavior matter—isn't it just common sense? *Organizational Behavior: A Skill-Building Approach* helps students answer this question by providing insight into OB concepts and processes through an interactive skill-building approach. Translating the latest research into practical applications, authors Christopher P. Neck, Jeffery D. Houghton, and Emma L. Murray unpack how managers can develop essential skills to unleash the potential of their employees. The text examines how individual characteristics, group dynamics, and organizational factors affect performance,

motivation, and job satisfaction, providing students with a holistic understanding of OB. Packed with critical thinking opportunities, experiential exercises, and self-assessments, the new Second Edition provides students with a fun, hands-on introduction to the fascinating world of OB. This title is accompanied by a complete teaching and learning package.

Organizational Behavior and Theory in Healthcare - Stephen Lee Walston 2017

Instructor Resources: Test bank, PowerPoint slides, answer guides to discussion questions, and case study guidelines. In the dynamic and demanding field of healthcare, managers face a unique set of challenges. They lead complex organizations characterized by ever-changing relationships and reporting structures. They interact daily with personnel representing multiple specialties and different professional cultures. To be successful, healthcare leaders must be able to manage these complicated relationships. This book explores theories of

organizational design, leadership, and management and the social psychology of organizations as they apply to healthcare. The author, drawing on years of experience as a hospital CEO, uses real-world scenarios to illustrate the management practices that enhance organizational effectiveness and efficiency. Through chapter cases, activities, and questions that reinforce essential concepts, readers will gain an understanding of not only theory but also how the interrelationships of people, organizations, and structures drive the success of a healthcare organization.

Organizational Behavior and Theory in Healthcare provides in-depth coverage of the following concepts and more: Theories of managing people Individual and organizational ethics and values Emotions and stress on the job Attitudes and perceptions Power and influence Leadership styles and their application Organizational culture Decision making and problem solving Group dynamics and teams

Managing diversity Conflict management and negotiation Organizational design Strategy and change management The comprehensive content is divided into 20 chapters, each dedicated to a specific topic, allowing instructors to adapt the book easily to their course. A listing of healthcare administration competencies by chapter assists instructors in creating a competency-based curriculum.

Organizational Behavior and Management

in Law Enforcement - Harry W. More 2012
Rev. ed. of: Organizational behavior and management in law enforcement / Harry W. More ... [et al.]. 2nd ed. 2006.

Organizational Behaviour - Daniel King 2016
Organizational Behaviour is the only text to use a running case study to demonstrate the application of organizational behaviour in the real world, helping students with limited or no real-life experience of the business world to engage critically and effectively with the subject.
Organizational Behavior - Talya N. Bauer 2019

Model Rules of Professional Conduct - American Bar Association. House of Delegates 2007

The Model Rules of Professional Conduct provides an up-to-date resource for information on legal ethics. Federal, state and local courts in all jurisdictions look to the Rules for guidance in solving lawyer malpractice cases, disciplinary actions, disqualification issues, sanctions questions and much more. In this volume, black-letter Rules of Professional Conduct are followed by numbered Comments that explain each Rule's purpose and provide suggestions for its practical application. The Rules will help you identify proper conduct in a variety of given situations, review those instances where discretionary action is possible, and define the nature of the relationship between you and your clients, colleagues and the courts.

Canadian Organizational Behaviour - Steven Lattimore McShane 2009

The Seventh Edition of Canadian Organizational

Behaviour is truly a "new and improved" McShane: new trim size, fresh new design, new co-author, reorganized table of contents, improved examples, and even enhanced readability. The McShane brand is known for its cutting edge research and scholarship, recognized for its "for Canadians, by Canadians" approach to content, and respected for its firm anchoring of Canadian material within a global context. No other OB book offers the kind of comprehensive coverage in such an accessible, readable format. Canadian Organizational Behaviour continues to lead the way as the most innovative OB text on the market. McShane was the first OB textbook to include topics such as workplace emotions, appreciative inquiry, social identity theory, future search events, virtual teams, workaholism, and emotional intelligence. The innovation continues in the seventh edition with new and expanded coverage of topics such as employee engagement, resilience, four-drive theory, blogs and wikis, psychological

harassment, learning orientation, Schwartz's values model, and separating socioemotional from constructive conflict. The pedagogical features have been completely overhauled to speak to new and emerging topics in OB worldwide, including the opening vignettes, the photo essays in each chapter, and many of the end-of-chapter exercises and end-of-part cases. *Organizational Behavior* - Mary Uhl-Bien
2020-03-17

Organizational Behavior is a multidimensional product to allow for student development in knowledge, analysis, synthesis and personal development with pedagogical features designed to bring Organizational Behavior to life. This product reframes the content of organizational behavior to reflect the inherent interdependence of factors that explain human behavior. Traditional OB topics are introduced as part of an integrated framework for answering practically-relevant questions about why people behave as they do and how to effectively self

manage and influence others.

Essentials of Business Law and the Legal

Environment - Richard A. Mann 2015-01-01

Packed with reader-friendly illustrations,

ESSENTIALS OF BUSINESS LAW AND THE

LEGAL ENVIRONMENT, 12e uses a

nontechnical presentation to help your students

understand the dynamics of today's legal

environment for business. Covering a broad

variety of key subjects and emphasizing ethical

decision making, the text presents all business

law topics required for success on the CPA

exam. Cases are carefully summarized and

integrated in order to present both recent legal

issues and landmark court decisions while

minimizing legal jargon. Students learn to

effectively apply legal reasoning to cases and

legal issues using the Issue, Rule, Application

and Conclusion (IRAC) method. In addition to

new Going Global features that highlight the

international aspects of legal issues, the 12th

Edition also includes more than 30 recent cases,

updated coverage of limited liability companies

and suretyship, amendments to UCC Articles,

SEC rules on social media, recent U.S. Supreme

Court decisions, and much more. Important

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be available in the ebook version.

Organizational Behavior - Stephen P. Robbins

2016

Taken from: Organizational Behavior,

Seventeenth Edition by Stephen P. Robbins and

Timothy A. Judge.

Organizational Behavior, Student Value

Edition - Stephen P. Robbins 2016-01-06

Financial Accounting with International

Financial Reporting Standards - Jerry J.

Weygandt 2018-08-06

While there is growing interest in IFRS within

the US, interest outside the US has exploded.

Weygandt's fourth edition of Financial

Accounting: IFRS highlights the integration of

more US GAAP rules, a desired feature as more foreign companies find the United States to be their largest market. The highly anticipated new edition retains each of the key features (e.g. TOC, writing style, pedagogy, robust EOC) on which users of Weygandt Financial have come to rely, while putting the focus on international companies/examples, discussing financial accounting principles and procedures within the context of IFRS, and providing EOC exercises and problems that present students with foreign currency examples instead of solely U.S. dollars.

Introduction to Organisational Behaviour -

Michael Butler 2011-01-27

Ideal for anyone studying an introductory module in organisational behaviour, Introduction to Organisational Behaviour is a rigorous critique of all essential organisational behaviour topics. A comprehensive book with extensive accompanying online resources makes this a must-have package for anyone wanting to understand the theory and practice of

organisational behaviour. Practitioner case studies, supporting video interviews where solutions and approaches are discussed, review questions at the end of every chapter make this an essential resource. Covering organisational behaviour in the context of individuals, groups and teams and managing organisations as well as the importance of organisational structures and emerging issues, Introduction to Organisational Behaviour gives understanding and guidance on the full spectrum of organisational behaviour issues. Supported by extensive online resources including video interviews, clips of key skills lecture slides, additional tutorial activities and a test bank of multiple choice questions make this a truly integrated print and electronic learning package.

Understanding and Managing Organizational Behavior - Jennifer M. George 1999

This text provides information suitable for both, classic organizational behaviour courses and for

management courses. Topics covered include: ethics, sexual harassment, cross cultural communication, and negotiation.

Essentials of Organizational Behavior - Terri A. Scandura 2017-12-13

Concise, practical, and based on the best available research, *Essentials of Organizational Behavior: An Evidence-Based Approach, Second Edition* equips students with the necessary skills to become effective leaders and managers. Author Terri A. Scandura uses an evidence-based approach to introduce students to new models proven to enhance the well-being, motivation, and productivity of people in the work place. Experiential exercises, self-assessments, and a variety of real-world cases and examples provide students with ample opportunity to apply OB concepts and hone their critical thinking abilities. New to this Edition A new Emotions and Moods chapter delves into important topics like emotional intelligence, emotional contagion, and affective neuroscience.

A new Power and Politics chapter unpacks the most effective influence strategies and helps students develop their political skills. A streamlined table of contents now combines perception and decision making in a single chapter and change and stress in a single chapter. New case studies, including some from SAGE Business Cases for the Interactive eBook, on topics such as virtual teams, equal pay and the gender wage gap, and the use of apps at work introduce timely and relevant discussions to help foster student engagement. The new edition has been rigorously updated with the latest research throughout and includes expanded coverage of Machiavellian leadership, ethical decision making, and organizational design through change. New Best Practices and Research in Action boxes as well as new Toolkit Activities and Self-Assessments have been added to make the text even more hands-on and practical.

Essentials of Organizational Behavior -

Stephen P. Robbins 2017-01-04

For courses in organizational behavior. A streamlined presentation of key organizational behavior concepts Essentials of Organizational Behavior teaches readers how to communicate and interact within organizations, through real-world scenarios. The text offers comprehensive coverage of key organizational behavior (OB) concepts, making each lesson engaging and easy to absorb. Readers can use the book's concepts to apply what they've learned to their own education, future career plans, and other organizational endeavors. Currently used at more than 500 colleges and universities worldwide, Essentials of Organizational Behavior serves as a popular resource so readers can learn and understand the most important concepts in OB. With updated research and the integration of contemporary global issues, the 14th Edition focuses on the most relevant OB concepts that resonate with readers. Also available with MyLab Management MyLab(tm)

Management is an online homework, tutorial, and assessment program designed to work with this text to engage students and improve results. Within its structured environment, students practice what they learn, test their understanding, and pursue a personalized study plan that helps them better absorb course material and understand difficult concepts. Note: You are purchasing a standalone product; MyLab Management does not come packaged with this content. Students, if interested in purchasing this title with MyLab Management, ask your instructor for the correct package ISBN and Course ID. Instructors, contact your Pearson representative for more information. If you would like to purchase both the physical text and MyLab Management, search for: 0134639596 / 9780134639598 Essentials of Organizational Behavior Plus MyLab Management with Pearson eText -- Access Card Package 0134523857 / 9780134523859 Essentials of Organizational Behavior 0134527275 / 9780134527277 MyLab

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Organizational Behavior in Health Care -
Nancy Borkowski 2009-12-23

Organizational Behavior in Health Care was written to assist those who are on the frontline of the industry everyday—healthcare managers who must motivate and lead very diverse populations in a constantly changing environment. Designed for graduate-level study, this book introduces the reader to the behavioral science literature relevant to the study of individual and group behavior, specifically in healthcare organizational settings. Using an applied focus, it provides a clear and concise

overview of the essential topics in organizational behavior from the healthcare manager's perspective. Organizational Behavior in Health Care examines the many aspects of organizational behavior, such as individuals' perceptions and attitudes, diversity, communication, motivation, leadership, power, stress, conflict management, negotiation models, group dynamics, team building, and managing organizational change. Each chapter contains learning objectives, summaries, case studies or other types of activities, such as, self-assessment exercises or evaluation.

Fundamentals of Organizational Behaviour -
Nancy Langton 2012